

Date: July 13, 2026
Time: 6:00 pm
Location: Council Chambers, 3rd Floor, City Hall
66 Charlotte Street, Port Colborne

Pages

1. Call to Order
2. Adoption of the Agenda
3. Disclosures of Interest
4. Approval of the Minutes
 - 4.1 Healthcare Advisory Committee Meeting - June 15, 2026 1
5. Presentations
 - 5.1 Indigenous Health Services and Reconciliation at Niagara Health 4
Presentation by Charity Nussey-Beland, Manager Indigenous Health Services, Niagara Health and Shyann Jenkins, Indigenous Health Services Community Outreach and Engagement, Niagara Health
 - 5.2 Renfrew County Virtual Triage and Assessment Centre (RC VTAC)
Presentation by Mike Nolan, Director of Emergency Services and Chief of Paramedic Services for the County of Renfrew
6. New Business
 - 6.1 Staff Updates
 - a. Provincial Funding Announcement
 - b. Local Industry Engagement
 - c. Action Plan Survey and Engagement Results Report Review 20
 - d. Plan for August Council meeting

- e. Set Dates for November and December meetings

7. Adjournment

City of Port Colborne

Healthcare Advisory Committee Meeting Minutes

Date: Monday, June 15, 2026
Time: 6:00 pm
Location: Council Chambers, 3rd Floor, City Hall
66 Charlotte Street, Port Colborne

Members Present: C. Tamas
M. Lallouet
T. Triano
P. McGarry (Vice Chair)
W. Steele, Mayor (non-voting member)
R. Bodner, Councillor (non-voting member)
M. Aquilina, Councillor (non-voting member)

Member(s) Absent: S. McDowell (Chair)

Staff Present: J. Beaupre, Deputy Clerk
B. Boles, Chief Administrative Officer
G. Bisson, Senior Community Engagement Advisor

Others Present: T. Sparkes, Port Cares EarlyON Child and Family Centre
C. McNicoll, Port Cares EarlyON Child and Family Centre

1. Call to Order

The Chair was absent. The Vice Chair assumed the role of Chair called the meeting to order at 6:06 p.m.

2. Adoption of the Agenda

Moved By T. Triano
Seconded By C. Tamas

That the Healthcare Advisory Committee Agenda, dated June 15, 2026, be approved.

Carried

3. Disclosures of Interest

There were no disclosures of interest.

4. Approval of the Minutes

4.1 Healthcare Advisory Committee Meeting - April 20, 2026

Moved By M. Lallouet

Seconded By C. Tamas

That the Healthcare Advisory Committee meeting minutes, dated April 20, 2026, be approved.

Carried

5. Presentations

5.1 Port Cares EarlyON Child and Family Centres

Tracy Sparkes, RECE, and Christina McNicoll, RECE, RC, IAIM, from Port Cares EarlyON Child and Family Centre presented to the Committee on their programming and their work at EarlyON.

6. New Business

6.1 Update on community engagement, survey, mention of upcoming Open Houses

Renée Bisson, Senior Health Advisor, provided an update regarding the community engagement on the Healthcare Action plan; thus far there have been 381 respondents, and there are upcoming open house events. She is also continuing to work on the healthcare dashboard and engaging priority populations and agencies.

6.2 Overview of the tour of the Cowan Community Health Hub

Renée Bisson updated the Committee on their visit to the Cowan Community Health Hub, located in Paris Ontario. She noted the various features and services of the facility, including their extended hours and the lab services.

6.3 Discussion regarding a staff recommendation to Council to adjust HAC Terms of Reference to reflect Indigenous Representation

Renée Bisson updated the Committee that staff are seeking to amend the Healthcare Advisory Committee's terms of reference to add a spot for an Indigenous representation.

6.4 Meeting Dates

Moved By T. Triano

Seconded By C. Tamas

That the Healthcare Advisory Committee approve the following meeting date:

- September 14, 2026

Carried

7. Adjournment

The Vice Chair adjourned the meeting at 7:40 p.m.

Dr. Philip McGarry, Vice Chair

Jessica Beaupre, Deputy Clerk



Indigenous Health Services and Reconciliation at Niagara Health

July 13, 2026

Port Colborne Healthcare Advisory Committee

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Why are we here?

1. **Context setting**– Understanding the team and need for Indigenous supports in hospital
2. **Community context** – Understanding the needs of the Indigenous community to align health services
3. **Opportunities to transform care** – How Niagara Health is committed to reconciliation and Indigenous health
4. **Working as a partner in Niagara** – Overview of our current work with healthcare partners to address system gaps and provide wrap around services



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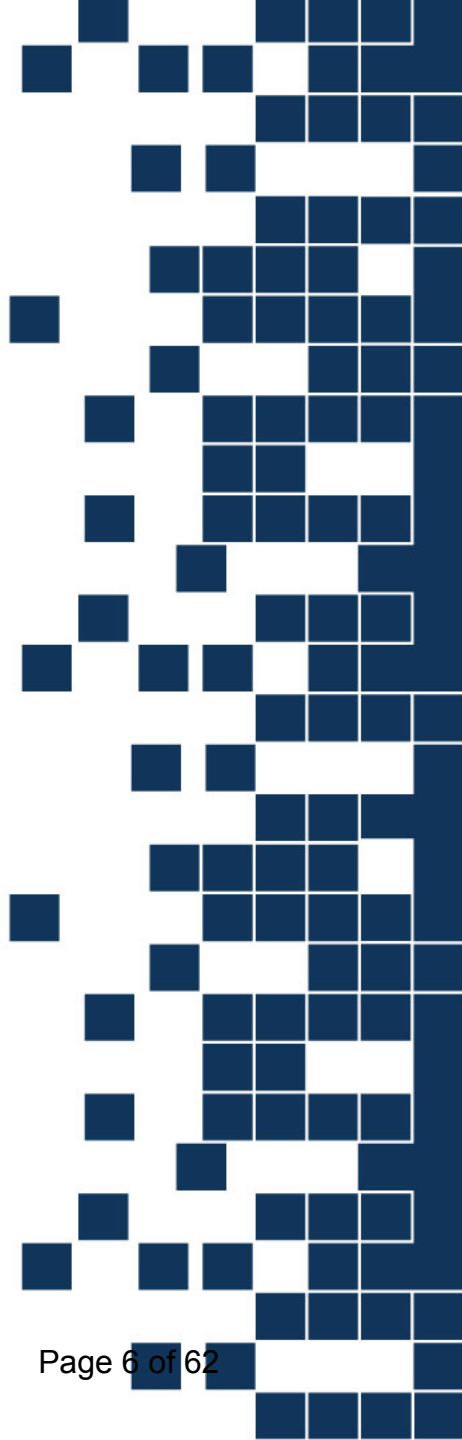
Indigenous Health Services and Reconciliation Team

The IHS team works with
patients and staff

Provide services that align
with a wholistic approach to
care

Patient-centered and holistic
= relationship of
understanding + trust

Respecting diversity of
Indigenous community

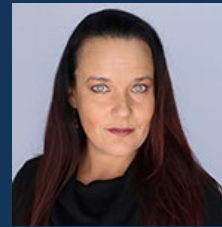




Indigenous Health Services Team



Kate Bellon
Indigenous Relations Specialist



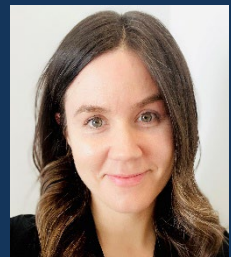
Charity Beland
Manager, Indigenous Health Services and Reconciliation



Isaiah Beardy
Indigenous Relations Specialist



Jessica Baskin
Indigenous Patient Relations



Emily Block
Indigenous Evacuee Support



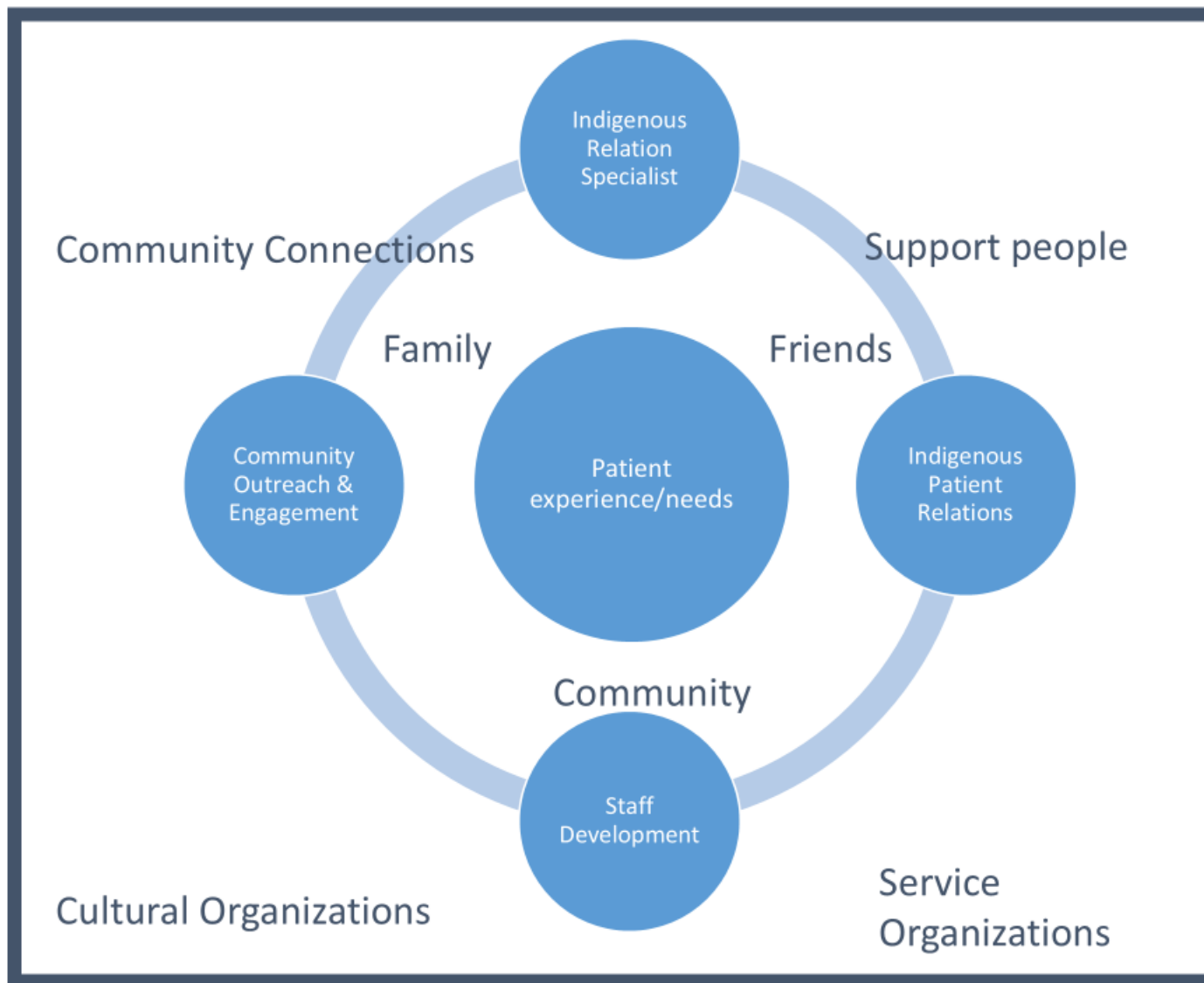
Shyann Jenkins
Indigenous Community Outreach and Engagement



James Donnett
Indigenous Evacuee Support



Krystal Brant
Indigenous Staff Development



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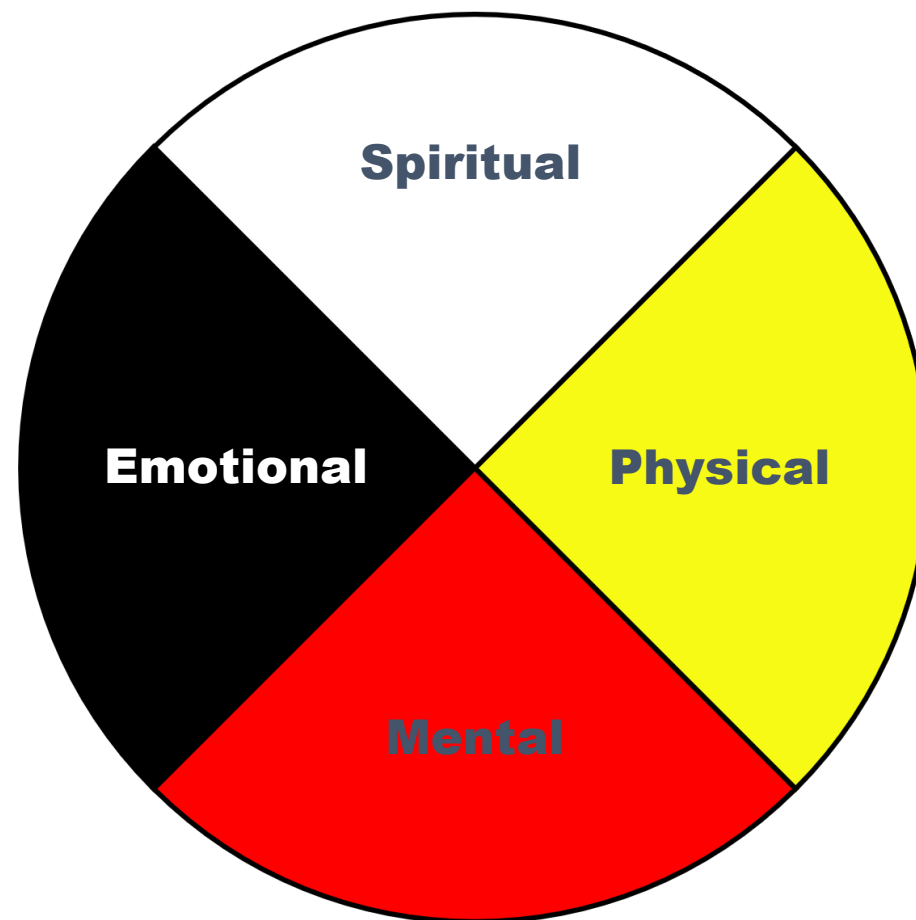
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Wholistic Health



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Historical Background of No Informed Consent



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Residential Schools 1831 - 1997

- Forced attendance for Indigenous children age 7-15
- Church run and severely underfunded
- Constant hunger and most children suffered from malnutrition
- Indigenous bodies as "experimental materials"
 - Trials of tuberculosis treatments and vaccines
 - Canada Food Guide

Indian Hospitals 1936 - 1981

- Started as a promise for better health and hospital care
- The hospitals replaced traditional healing with biomedicine
- Indigenous patients underwent invasive chest surgery and experimental drug treatment
- It was a crime for Indigenous people to refuse to go to hospital, and to leave hospital before discharge.
 - The RCMP arrested patients and returned them to hospital or sent them to jail





Forced Sterilization

- Limit the reproduction of “unfit” persons
- Coerced sterilization undermines the ability of women to make decisions about their own lives
- used to reduce the number of those to whom the federal government has obligations to.

H1N1 / Covid

- When Indigenous communities requested support in outbreaks northern communities were shipped body bags instead of antivirals, hand sanitizer, and flu kits





Needs of the Indigenous community in Niagara

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- In 2021, the Indigenous population for Niagara (13,960 people) represents 3.0% of the total population. Within Ontario, the Indigenous population (406,585 people), represents 2.9% of the total population Data Source: Statistics Canada, Census Profiles (2021)
- Nearly three-fifths (59.8%) of First Nations adults, one third (33.2%) of First Nations youth, and more than one-quarter (28.5%) of First Nations children reported having one or more chronic health conditions (as diagnosed by a health care professional).
- Among adults reporting a chronic health condition, allergies (21.5%), arthritis (18.3%), high blood pressure (17.2%), diabetes (15.9%) and chronic back pain (12.4%) were the most commonly reported conditions.
- Data Source: First Nations Regional Health Survey-gathers information in more than 250 First Nations communities across Canada from First Nations children aged 0-11, youth aged 12-17 and adults aged 18 and older.



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Needs of the Indigenous community in Niagara

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- Niagara hosts Indigenous evacuees annually due to floods
 - In 2025 Niagara supported 5,300+ evacuees from 9 Indigenous communities
 - Currently Niagara is hosting over 1,000 Indigenous evacuees
- When Indigenous evacuees arrive, Niagara Health has limited information on health needs of the community



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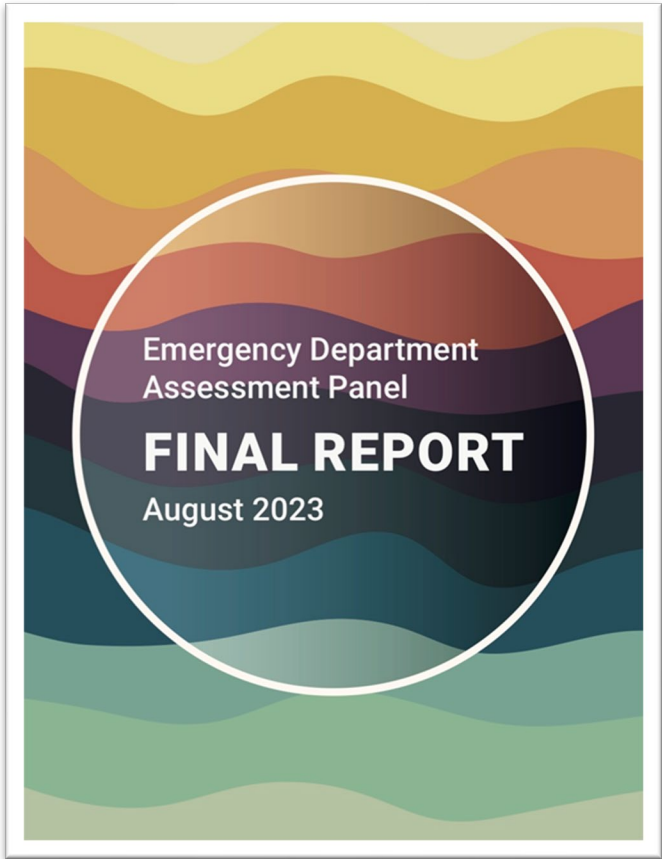


Niagara Health's Commitment to Reconciliation

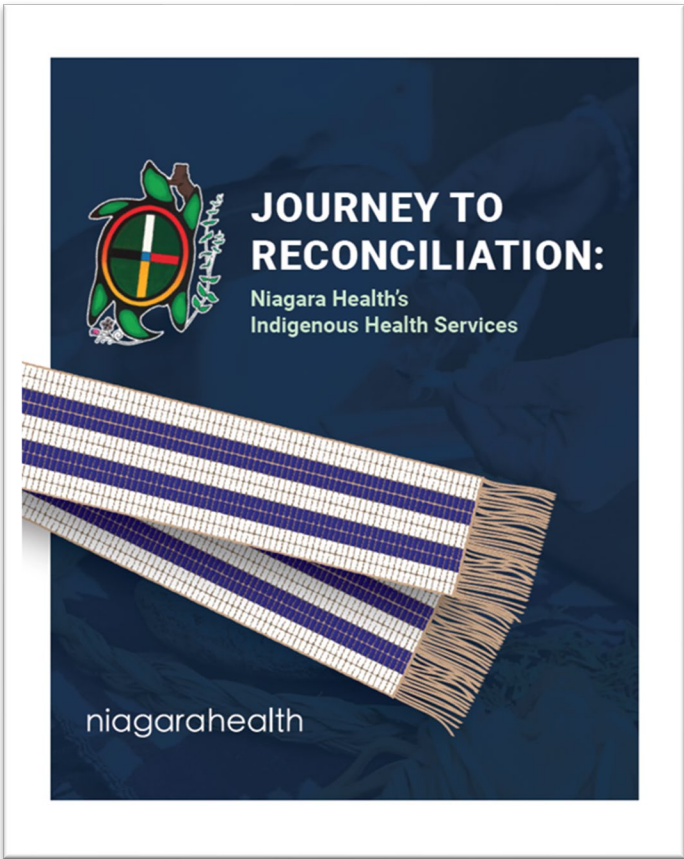


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ED Assessment: August 2023



Reconciliation Plan: May 2024



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Niagara Health's Commitment to Reconciliation

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- Smudging within Niagara Health sites
- Offering access to traditional medicines
- Indigenous Community Spaces



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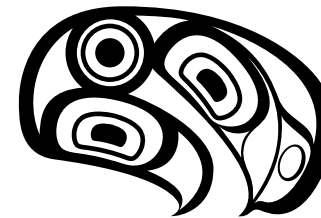
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Niagara Health's Commitment to Reconciliation

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- Mandatory 4 seasons of reconciliation training for all staff, volunteers, and physicians
- 100% of all leadership has completed San'yas
- Voluntary Indigenous self-identification to be launched September 2026



SAN'YAS
Indigenous-Specific
Anti-Racism Training



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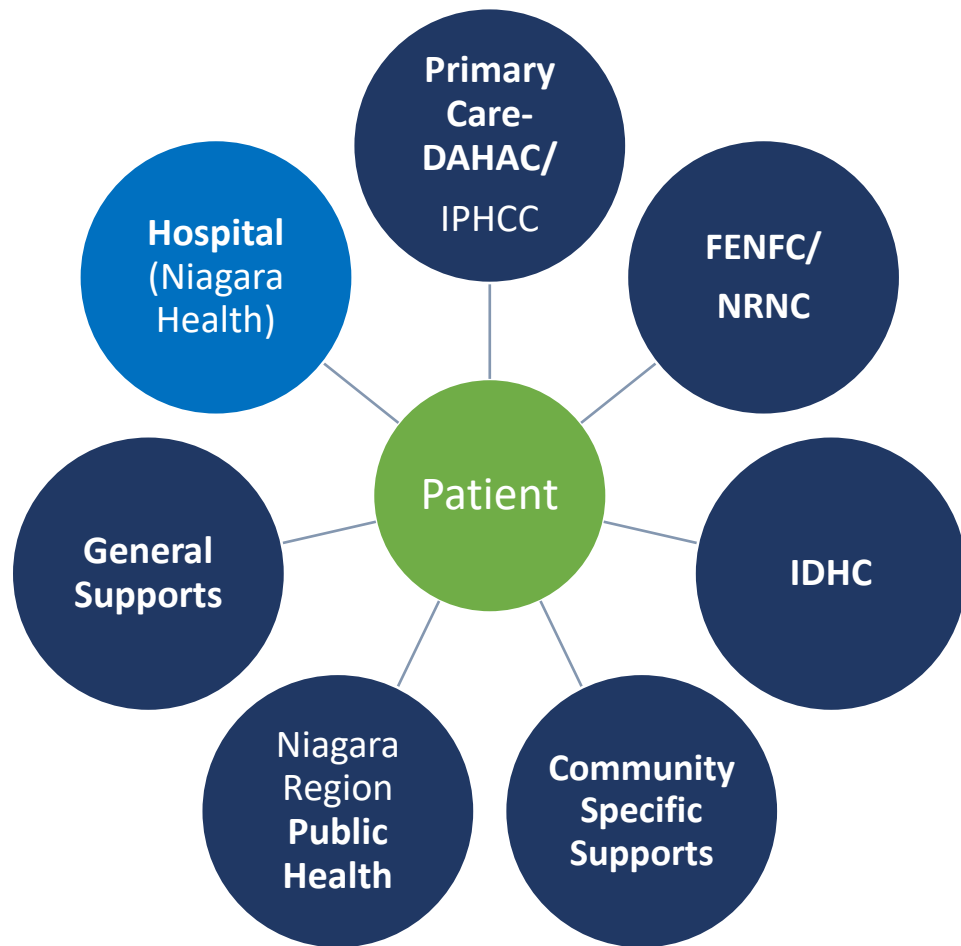


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Working Together for Improved Healthcare



Questions?

Nyá:wəh

Thank you!

Hiy Hiy

Miigwetch



Mîkwêc

Wado

Niá:wen

Marsi

Kinanaskomitin

Nakurmiik

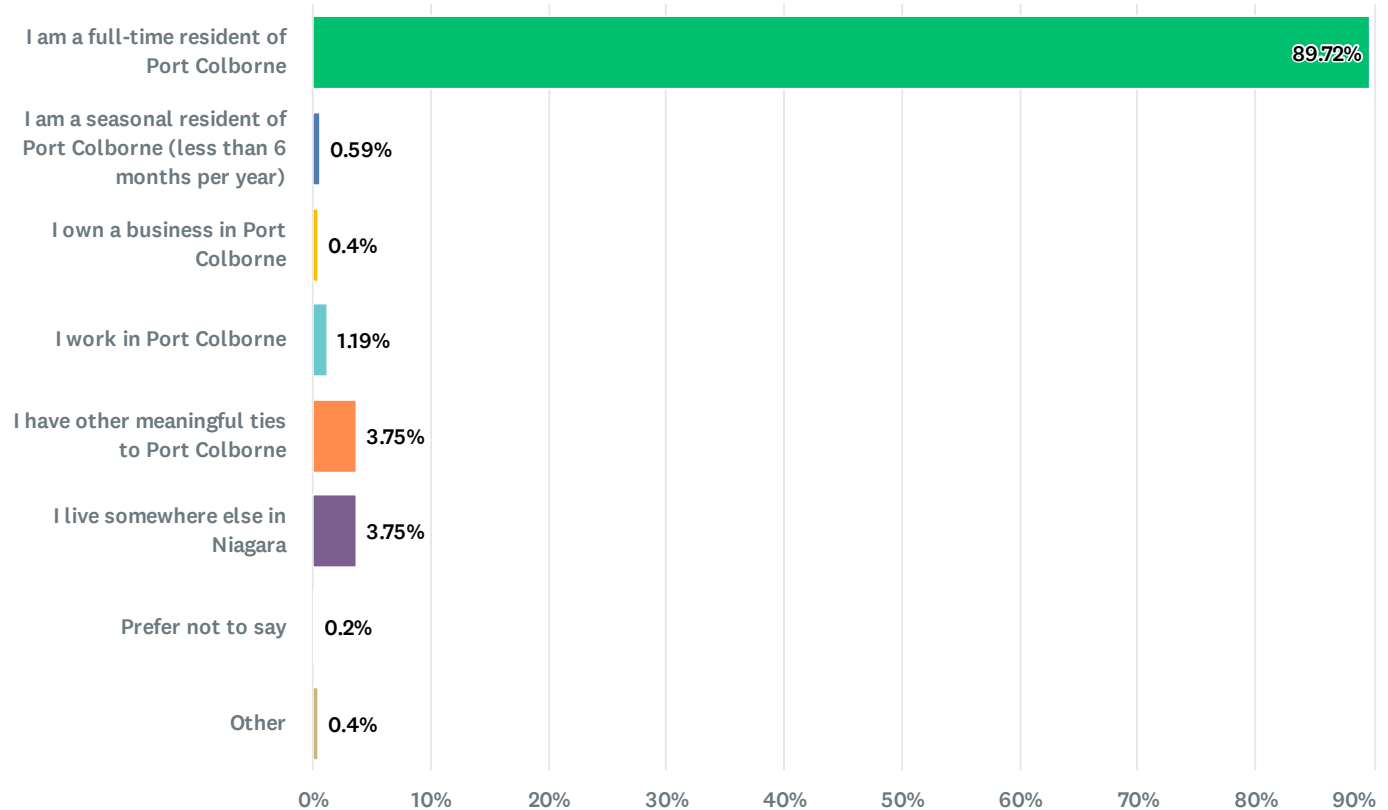
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Wela'lin

Q1 506 responses

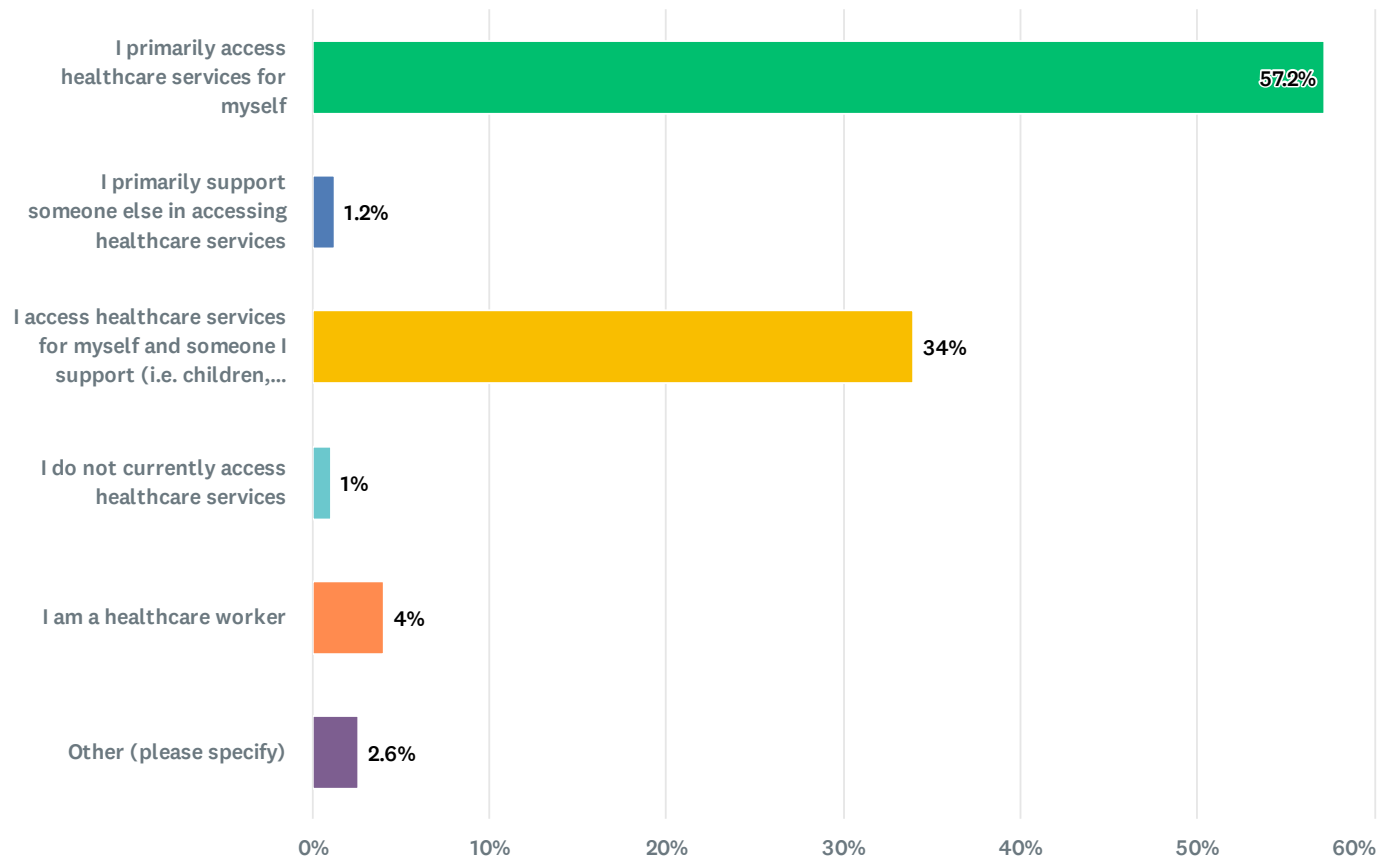
Which of the following best describes your connection to Port Colborne?



Answer Choices	Percentage	Responses
● I am a full-time resident of Port Colborne	89.72%	454
● I am a seasonal resident of Port Colborne (less than 6 months per year)	0.59%	3
● I own a business in Port Colborne	0.40%	2
● I work in Port Colborne	1.19%	6
● I have other meaningful ties to Port Colborne	3.75%	19
● I live somewhere else in Niagara	3.75%	19
● Prefer not to say	0.20%	1
● Other	0.40%	2
Total		506

Q2 500 responses

Which of the following best describes your experience with the healthcare system?



Answer Choices	Percentage	Responses
● I primarily access healthcare services for myself	57.20%	286
● I primarily support someone else in accessing healthcare services	1.20%	6
● I access healthcare services for myself and someone I support (i.e. children, parents, other dependants, etc.)	34.00%	170
● I do not currently access healthcare services	1.00%	5
● I am a healthcare worker	4.00%	20
● Other (please specify)	2.60%	13
Total		500

#

OTHER (PLEASE SPECIFY)

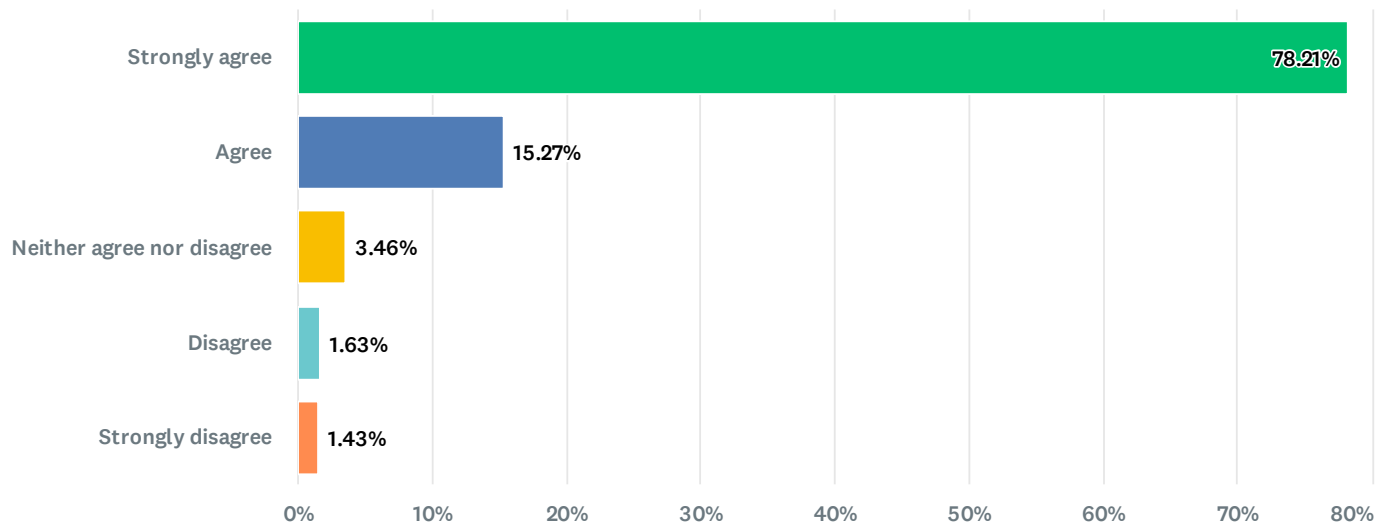
DATE

Community Health & Wellness Action Plan Survey

1	Na	6/26/2026 9:51 PM
2	Former nurse retired 2012	6/26/2026 12:52 PM
3	I am a retired healthcare worker	6/26/2026 12:48 PM
4	me and wife (Cancer)	6/25/2026 3:25 PM
5	myself and husband	6/20/2026 10:10 AM
6	Myself and Husband	6/19/2026 10:12 AM
7	Admin/Reception @ a chiropractic office	6/17/2026 3:07 PM
8	For myself and my husband	6/3/2026 3:15 PM
9	access for self + my husband who needed extra services	6/1/2026 1:34 PM
10	I use urgent care when I'm in need	5/29/2026 1:10 PM
11	I am a community worker. I support a vulnerable population	5/11/2026 10:00 AM
12	I won't go to NH sites I am filltime patient of dunnvill hospital	5/6/2026 2:31 PM
13	Leave the region for health care because it's so bad here.	5/6/2026 9:59 AM

Q3 491 responses

The City of Port Colborne has published a draft Community Health & Wellness Action Plan. We encourage you to review the full plan before answering the following questions: Community Health & Wellness Action Plan. The draft plan is guided by five principles: Quality Care We Can Trust: Everyone in Port Colborne deserves safe, reliable healthcare delivered by professionals who put patients first. Care When We Need It: Residents should be able to get help quickly and close to home, without long waits or travel. People at the Centre: Healthcare should reflect real lives, listen to residents, and respond to the needs of families and caregivers. Fair Access for All: Everyone should be able to get the care they need, regardless of income, where they live, their abilities, or the barriers they face. A System That Lasts: We need smart, local solutions that work today and support a healthy community for generations to come. To what extent do you feel these guiding principles reflect your needs and the needs of the community?



Answer Choices	Percentage	Responses
● Strongly agree	78.21%	384
● Agree	15.27%	75
● Neither agree nor disagree	3.46%	17
● Disagree	1.63%	8
Total		491

Community Health & Wellness Action Plan Survey

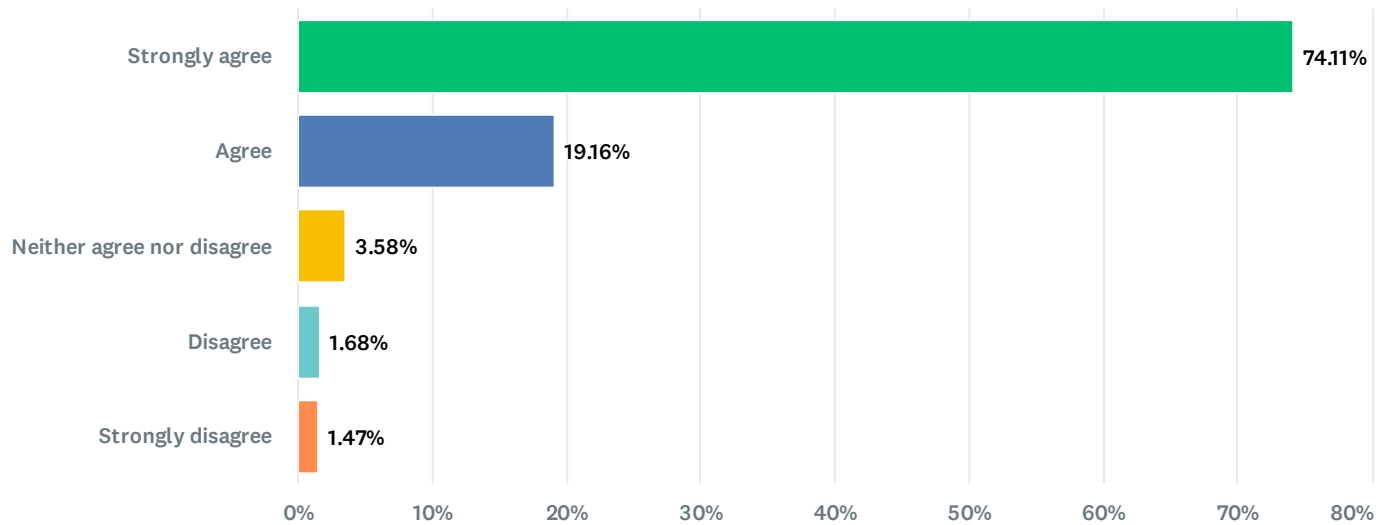
Answer Choices	Percentage	Responses
 Strongly disagree	1.43%	7
Total		491

Q4 475 responses

Area of Focus #1: Better Access Through Advanced Primary Care The first area of focus in the Action Plan is about Better Access Through Advanced Primary Care. Primary care is the front door to the healthcare system, but access in Port Colborne remains limited. Many residents do not have a family doctor, and those who do often face long wait times and limited after-hours care, with no local walk-in clinics available outside of the urgent care centre. These challenges are felt most by seniors, low income residents, families with young children and those without reliable transportation. To address this area of focus, the City plans to:

Attract more primary care providers: Advocate for more primary care providers by working with regional and provincial partners to bring stable, long-term funding and recruitment support to Port Colborne. **Expand Team-Based Care:** Support team-based care models that include nurse practitioners, allied health professionals, paramedicine, and wrap-around services. **Create Modern Spaces for Care:** Support the development of modern spaces for care, including new or expanded clinic locations and leverage virtual care technology. **Improve After-Hours Access:** Advocate for improved after-hours access and explore pathways for 24/7 on-call coverage similar to models in other municipalities. **Urgent Care Coverage:** Work with the province and local providers to secure sustainable funding to fill service gaps for urgent and time-sensitive injuries and illnesses (e.g. cuts, minor burns, eye injuries, sprains, fevers, and ENT issues). **Measure Progress and Impact:** Track and report on progress, including attachment rates, service use, and community feedback, to support ongoing planning and advocacy. Do you think these actions reflect your needs or the needs of our community as it relates to Better Access Through Advanced Primary Care?

Community Health & Wellness Action Plan Survey



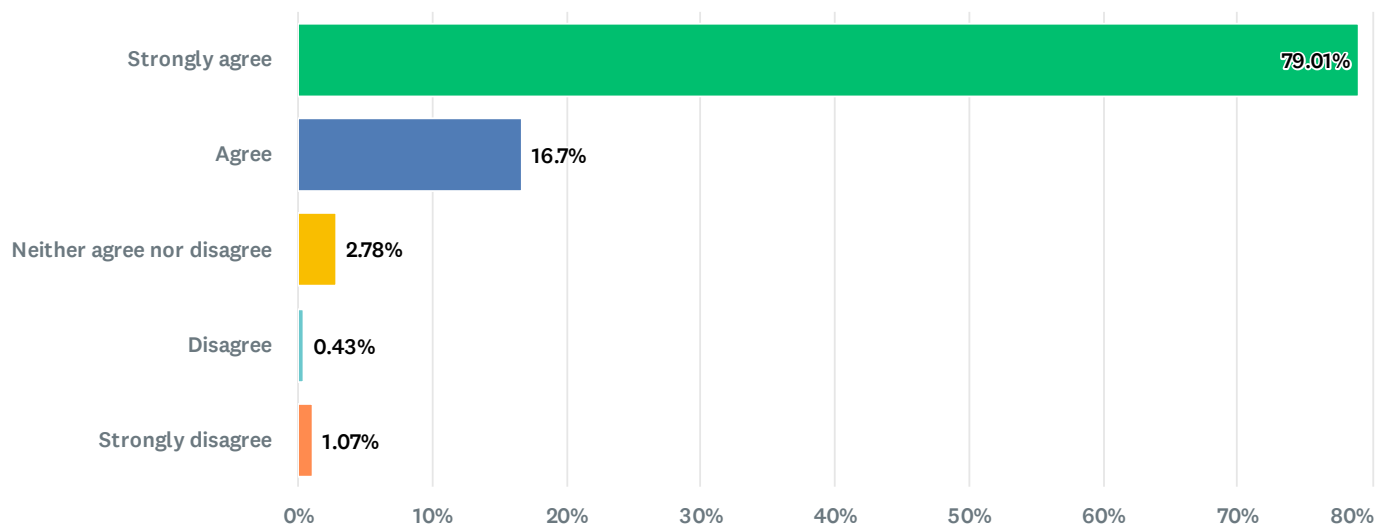
Answer Choices	Percentage	Responses
● Strongly agree	74.11%	352
● Agree	19.16%	91
● Neither agree nor disagree	3.58%	17
● Disagree	1.68%	8
● Strongly disagree	1.47%	7
Total		475

Q5 467 responses

Area of Focus #2: Medical Imaging and Lab Services The second area of focus in the Action Plan is about Medical Imaging and Lab Services. Healthcare does not stop at a doctor's visit. People also need timely access to tests, medical imaging, lab work, and specialist care to diagnose issues early and guide treatment. In Port Colborne, many of these services are limited or require travel outside the community. Residents often leave the city for scans, fracture care, and specialist visits, and for those with lower incomes, limited mobility, caregiving responsibilities, or no access to a vehicle, even routine care can be difficult to access. Strengthening local access will make care faster, more equitable, and easier to navigate. To address this area of focus, the City plans to:

- Protect Local Medical Imaging and Diagnostic Services:** Advocate to maintain local diagnostic services, including X-ray, ultrasound, and lab services, as essential components of care close to home.
- Expand Access to Medical Imaging and Diagnostics:** Support opportunities to expand services in South Niagara, including access to MRI and other diagnostics, to reduce wait times and travel.
- Bring Specialists Closer to Home:** Enable local access to visiting specialists and outpatient services by supporting clinic space and community partnerships, with healthcare services being available on both sides of the Welland Canal.
- Support One-Stop Care Models:** Promote co-located care models that bring multiple services together to improve access and patient experience.
- Reduce the Need to Travel for Care:** Work with partners to reduce unnecessary travel for routine and non-emergency care through better coordination and planning.

Do you think these actions reflect your needs or the needs of our community as it relates to Medical Imaging and Lab Services?



Community Health & Wellness Action Plan Survey

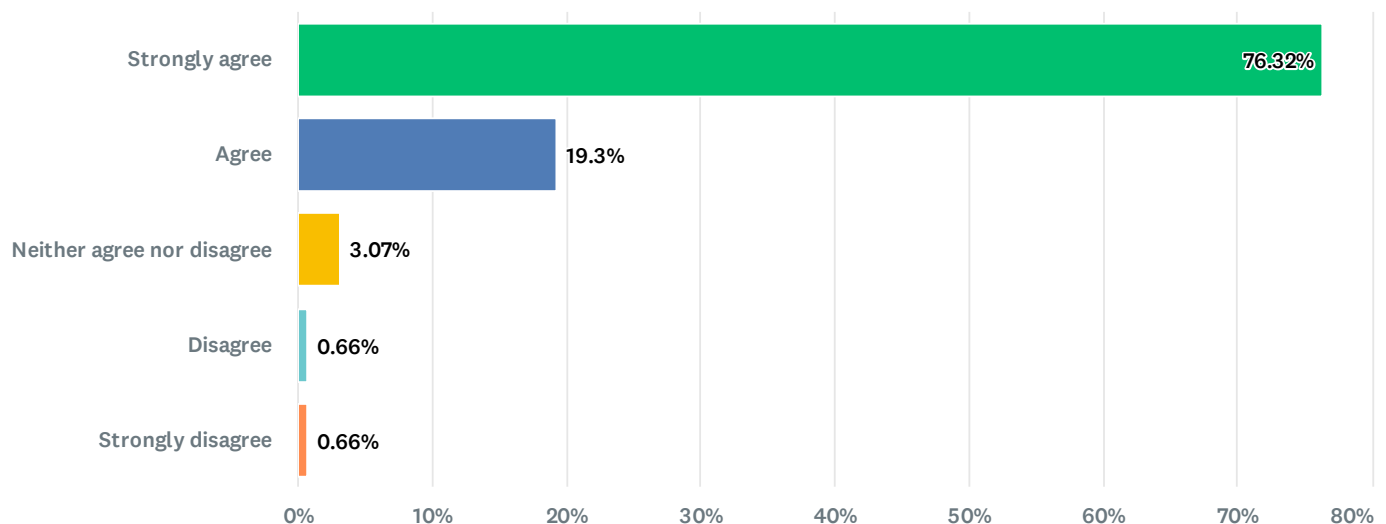
Answer Choices	Percentage	Responses
 Strongly agree	79.01%	369
 Agree	16.70%	78
 Neither agree nor disagree	2.78%	13
 Disagree	0.43%	2
 Strongly disagree	1.07%	5
Total		467

Q6 456 responses

Area of Focus #3: Community-Based Care The third area of focus in the Action Plan is about Community-Based Care. Most healthcare should not happen in a hospital. Many residents need support closer to home, including services that help them stay safe, healthy, and independent. This is especially important in Port Colborne, where the population is older and demand for care is growing. Residents also face overlapping barriers such as chronic illness, mobility challenges, mental health needs, and social isolation. Strengthening community-based care will help people stay well at home, support families and caregivers, and reduce avoidable hospital visits. To address this area of focus, the City plans to:

- Expand Local Home and Community Care Services:** Work with healthcare and community partners to support the expansion of local home and community-based care services.
- Advocate for More Long-Term and Transitional Care Capacity:** Advocate for increased capacity in long-term care, hospice, and transitional care, recognizing growing demand in the community.
- Support Aging in Place for Residents:** Support aging in place by advocating for services and programs that help residents remain safely at home.
- Strengthen Support for Caregivers and Families:** Strengthen support for caregivers and families through partnerships, awareness, and local resources.
- Improve Care Coordination and Transitions:** Promote better care coordination and transitions, including discharge, recovery, and follow-up supports.
- Plan for Future Community Care Needs:** Align health planning with future growth to anticipate care needs and ensure sustainable access to food, housing, social services, and community development.

Do you think these actions reflect your needs or the needs of our community as it relates to Community-Based Care?



Community Health & Wellness Action Plan Survey

Answer Choices	Percentage	Responses
 Strongly agree	76.32%	348
 Agree	19.30%	88
 Neither agree nor disagree	3.07%	14
 Disagree	0.66%	3
 Strongly disagree	0.66%	3
Total		456

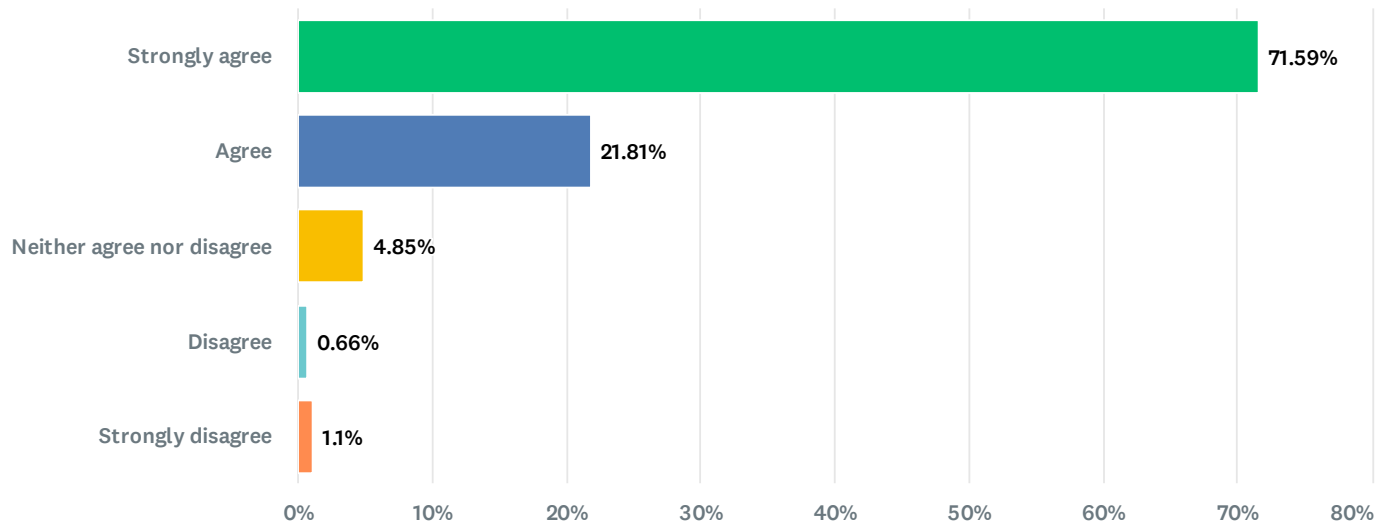
Q7 454 responses

Area of Focus #4: Mental Health and Well-Being The fourth area of focus in the Action Plan is about Mental Health and Well-Being. Mental health is a key part of overall health. People need timely, compassionate support for mental health and substance use, just as they do for physical health. Early support can prevent crisis, reduce hospital use, and improve quality of life. In Port Colborne, these needs are often linked to broader challenges such as housing instability, isolation, trauma, and barriers to care. Addressing mental health requires more than treatment alone. It requires better connections between services, stronger community supports, and easier pathways for people to get help early, before issues become more serious. To address this area of focus, the City plans to:

- Strengthen Coordination and Accountability Across Health, Community and Social Services:** Support stronger coordination between healthcare providers, community organizations, and social services. while tracking outcomes to measure impact.
- Advocate for Greater Access to Local Mental Health and Addictions Services:** Advocate for increased access to local mental health and addictions services, including sustainable funding and programs for youth.
- Make Services Easier to Find Through Awareness and Navigation:** Improve awareness and navigation of services so residents can easily find the help they need.
- Promote Prevention and Early Intervention:** Promote prevention and early intervention through partnerships, education, and community-based initiatives.
- Integrate Mental Well-Being Into Community Planning:** Embed mental well-being across all areas of planning, recognizing its connection to housing, social supports, and overall community health.

Do you think these actions reflect your needs or the needs of our community as it relates to Mental Health and Well-Being?

Community Health & Wellness Action Plan Survey



Answer Choices	Percentage	Responses
● Strongly agree	71.59%	325
● Agree	21.81%	99
● Neither agree nor disagree	4.85%	22
● Disagree	0.66%	3
● Strongly disagree	1.10%	5
Total		454

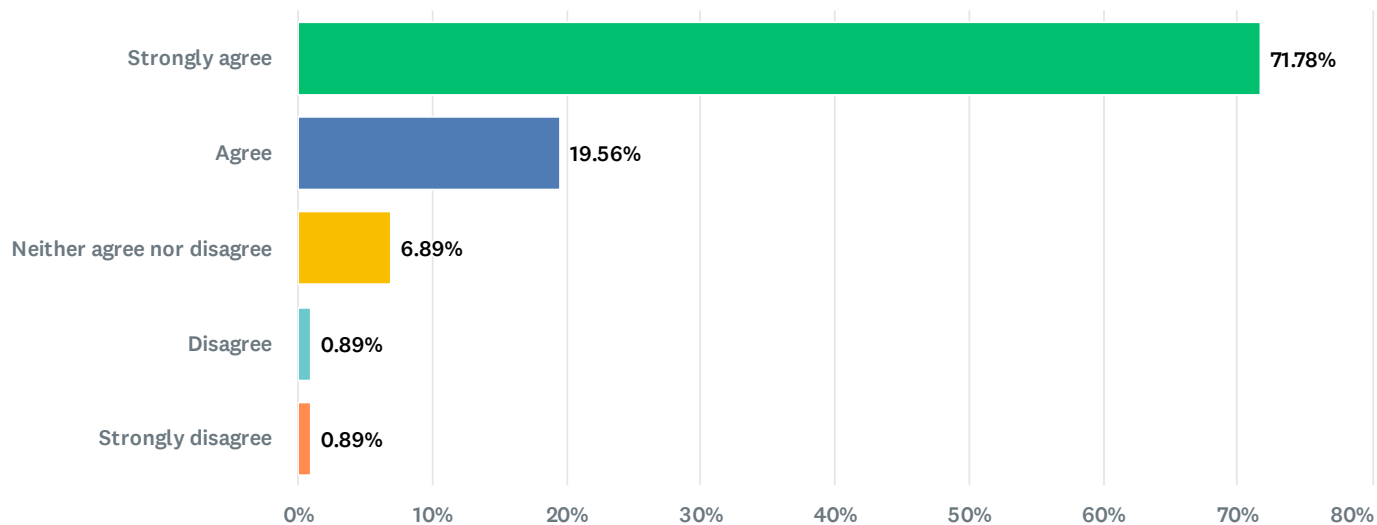
Q8 450 responses

Area of Focus #5: Transportation and Access to Care The fifth area of focus in the Action Plan is about Transportation and Access to Care. Access to healthcare is not just about whether services exist. People also need to be able to reach them and understand how to use them when they need care. Long travel times, limited transit options, cost, and confusion about where to go can all delay care or prevent people from accessing it altogether. These challenges are not experienced equally. They are often hardest on seniors, people with disabilities, low-income households, caregivers, and residents without access to a vehicle. As more healthcare services are delivered outside the community, transportation and system navigation must be treated as a core part of healthcare access. To address this area of focus, the City plans to:

- Enhance Transportation Options for Medical Appointments:** Work with partners to improve transportation options for medical appointments, including flexible and community-based solutions.
- Prioritize Support for Residents Facing the Greatest Barriers:** Prioritize support for residents facing the greatest barriers, including seniors, people with disabilities, and low-income households.
- Improve Access to Information:** Centralize and improve access to clear, simple information so residents know where to go and how to access care.
- Increase Awareness of Available Transportation Supports:** Increase awareness of existing transportation supports, including medical travel and assistance programs.
- Integrate Healthcare Access into Transit and Mobility Planning:** Integrate healthcare access into local transit and mobility planning to better reflect current and future needs.
- Bring Care Closer to Home Through Local Services:** Support opportunities to bring services closer to home, such as mobile clinics and visiting specialists, to reduce the need for travel.

Do you think these actions reflect your needs or the needs of our community as it relates to Transportation and Access to Care?

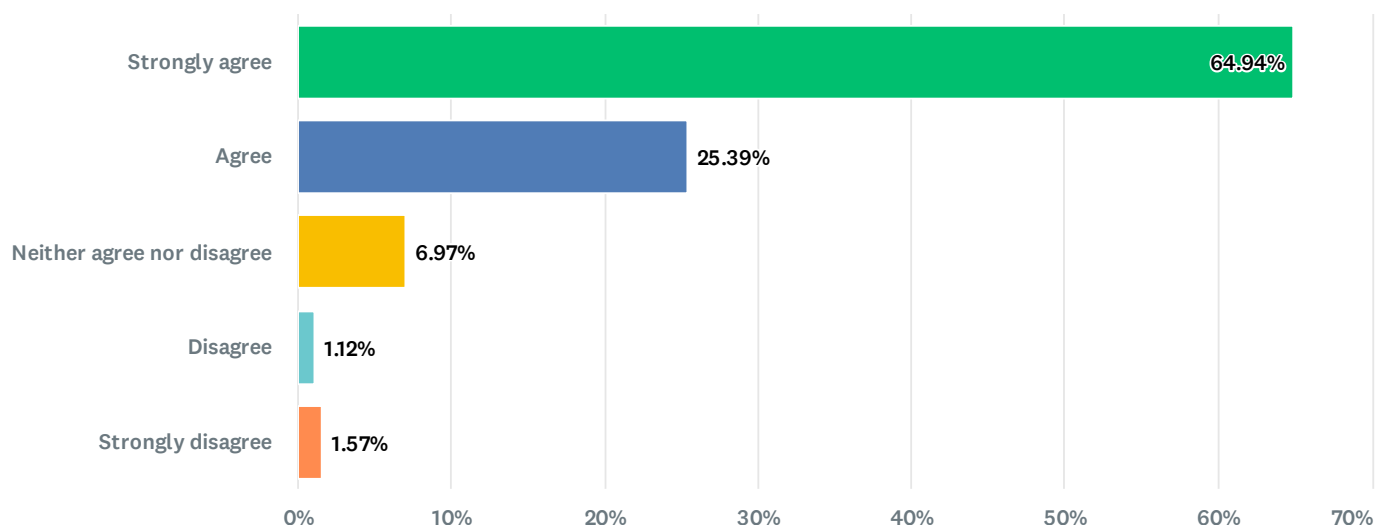
Community Health & Wellness Action Plan Survey



Answer Choices	Percentage	Responses
● Strongly agree	71.78%	323
● Agree	19.56%	88
● Neither agree nor disagree	6.89%	31
● Disagree	0.89%	4
● Strongly disagree	0.89%	4
Total		450

Q9 445 responses

Area of Focus #6: Healthy Resilient CommunitiesThe sixth area of focus in the Action Plan is about Healthy Resilient Communities. Health is shaped by more than healthcare. Housing, food, recreation, social connection, and safe, walkable communities all influence whether people can stay healthy and independent. This matters because many residents face daily barriers that impact their health long before they enter a clinic or hospital. Building a healthier community means reducing those barriers and making it easier for people to live well where they are. To address this area of focus, the City plans to: Embed Health in Municipal Planning and Decision-Making: Integrate health considerations into municipal planning and decision-making, including housing, parks, recreation, and community design. Prioritize Equity for Underserved Residents and Neighbourhoods: Focus on equity by prioritizing underserved residents and neighbourhoods facing the greatest barriers. Support Walkable, Age-Friendly, Complete Communities: Support the development of complete, walkable, and age-friendly communities through planning and policy. Align Health and Wellness Goals Across City Services: Align health and wellness goals across City services, including recreation, housing, and community programming. Strengthen Community Food Security Initiatives: Work with community partners to support food security initiatives, such as community gardens and local nutrition programs. Do you think these actions reflect your needs or the needs of our community as it relates to Healthy Resilient Communities?



Answer Choices

Percentage

Responses

Community Health & Wellness Action Plan Survey

Answer Choices	Percentage	Responses
 Strongly agree	64.94%	289
 Agree	25.39%	113
 Neither agree nor disagree	6.97%	31
 Disagree	1.12%	5
 Strongly disagree	1.57%	7
Total		445

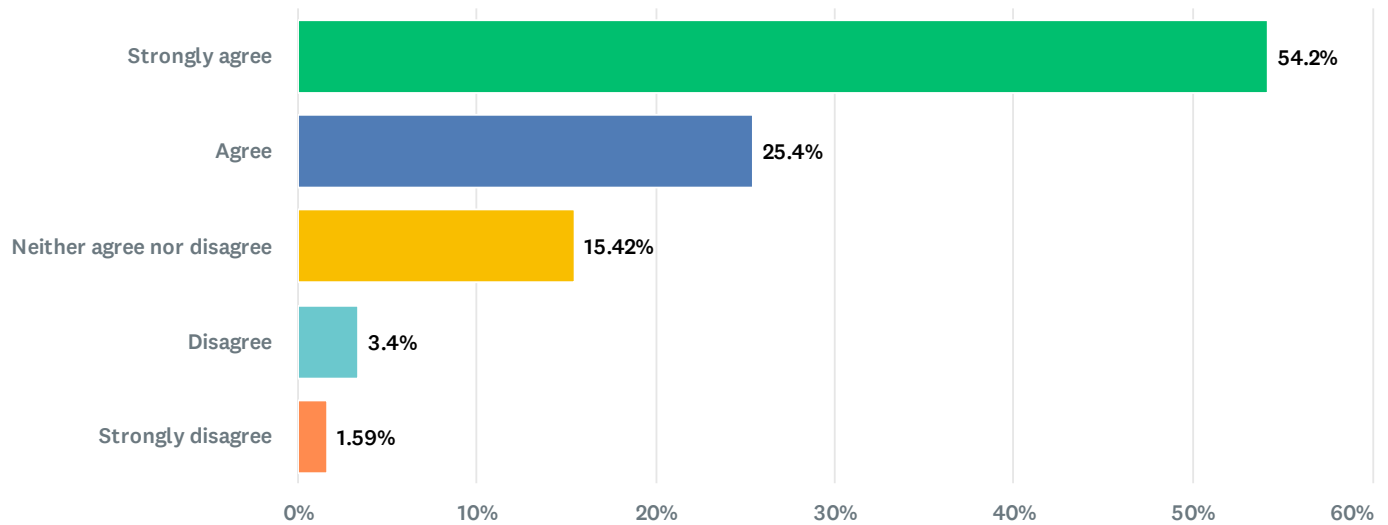
Q10 441 responses

Area of Focus #7: Equity, Inclusion and Culturally Safe Care The seventh area of focus in the Action Plan is about Equity, Inclusion and Culturally Safe Care. A strong health system should work for everyone. People should be able to get care and information in ways that are fair, respectful, understandable, and welcoming, regardless of age, income, language, ability, culture, identity, or background. This includes making sure healthcare planning reflects the needs of residents who may face barriers or be underserved. It also means recognizing that trust matters. People are more likely to seek care, ask questions, and stay connected to services when they feel respected, understood, and included. To address this area of focus, the City plans to:

- Consider Health Equity in Municipal Planning and Decision-Making:** Embed equity and inclusion across all planning, engagement, and communication.
- Ensure Diverse Voices Are Included in Decision-Making:** Work with community partners to ensure diverse voices are included, especially Ontario priority populations and those facing barriers to care.
- Strengthen Relationships with Indigenous Communities:** Strengthen relationships with Indigenous communities and organizations, and support culturally safe approaches to care.
- Build Capacity for Inclusion, Accessibility, and Cultural Safety:** Build internal and external awareness and capacity around inclusion, accessibility, and cultural safety throughout city programs, policies and practices.
- Collaborate on Inclusive Healthcare Planning:** Collaborate with regional partners, including the Niagara Ontario Health Team- Équipe Santé Ontario Niagara, to support inclusive healthcare planning and engagement.
- Enhance Access to Francophone Services and Bilingual Information:** Services in French support equitable access and better health outcomes for Francophone residents.

Do you think these actions reflect your needs or the needs of our community as it relates to Equity, Inclusion and Culturally Safe Care?

Community Health & Wellness Action Plan Survey



Answer Choices	Percentage	Responses
● Strongly agree	54.20%	239
● Agree	25.40%	112
● Neither agree nor disagree	15.42%	68
● Disagree	3.40%	15
● Strongly disagree	1.59%	7
Total		441

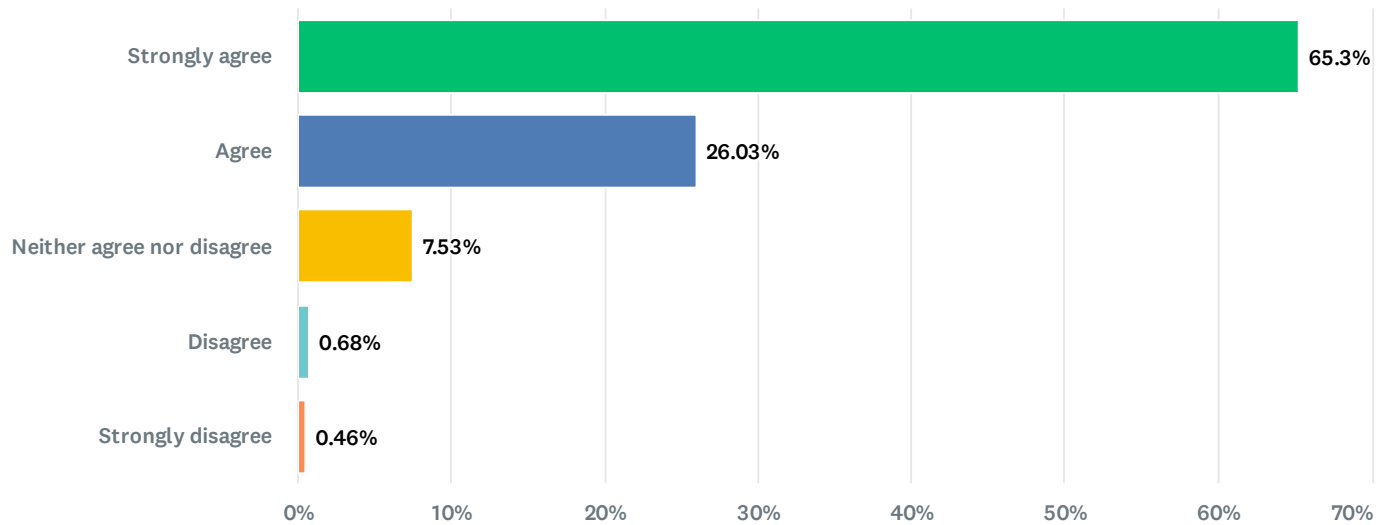
Q11 438 responses

Area of Focus #8: Community Voice, Accountability and Advocacy The seventh area of focus in the Action Plan is about Community Voice, Accountability and Advocacy. Healthcare planning is strongest when it is guided by local experience, good information, and clear follow-through. While the City does not deliver healthcare, it plays an important role in listening to residents, bringing partners together, advocating for local needs, and tracking progress. This work must be carried out in an open, practical, and accountable way, with clear communication on how input is used, what actions are being taken, and how progress is measured to build trust and keep the strategy grounded in community needs. To address this area of focus, the City plans to:

- Engage the Community Through Ongoing Advisory Groups:** Keep community voices involved through ongoing engagement, meetings with committees of Council, and community advisory groups.
- Provide Regular Updates to Council and the Community:** Report regularly to Council and the community on progress and outcomes.
- Use Clear Data and Indicators for Transparent Decision-Making:** Share data openly and use clear, simple indicators to support transparent decision-making.
- Strengthen Partnerships Across Health and Community Organizations:** Strengthen partnerships across healthcare, community organizations, and all levels of government.
- Maintain Consistent Advocacy on Local Healthcare Priorities:** Maintain focused and consistent advocacy on Port Colborne's healthcare priorities.
- Coordinate Partners to Align Priorities and Monitor Progress:** Bring partners together through a local coordination or steering group to align priorities and monitor progress.

Do you think these actions reflect your needs or the needs of our community as it relates to Community Voice, Accountability and Advocacy?

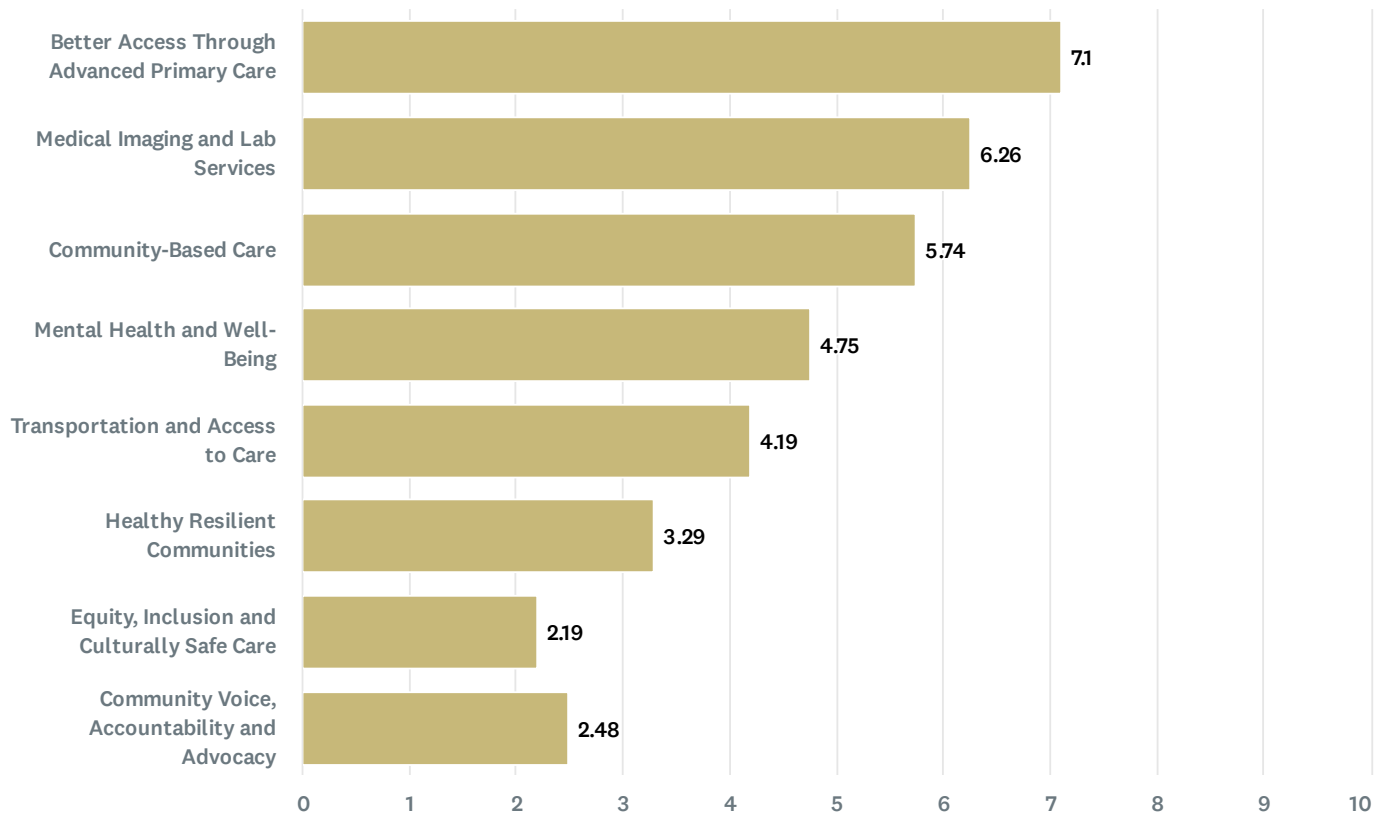
Community Health & Wellness Action Plan Survey



Answer Choices	Percentage	Responses
● Strongly agree	65.30%	286
● Agree	26.03%	114
● Neither agree nor disagree	7.53%	33
● Disagree	0.68%	3
● Strongly disagree	0.46%	2
Total		438

Q12 407 responses

The Community Health & Wellness Action Plan includes eight focus areas. Please rank each one from most to least important, based on what matters most to you and your household.



	 1	 2	 3	 4	 5	 6	 7	 8	Total
Better Access Through Advanced Primary Care	59.95% 244	17.94% 73	10.57% 43	4.18% 17	2.46% 10	2.46% 10	1.23% 5	1.23% 5	407
Medical Imaging and Lab Services	13.27% 54	44.23% 180	17.94% 73	14.00% 57	4.91% 20	2.70% 11	1.72% 7	1.23% 5	407
Community-Based Care	12.53% 51	16.71% 68	34.89% 142	18.43% 75	9.34% 38	3.93% 16	2.46% 10	1.72% 7	407

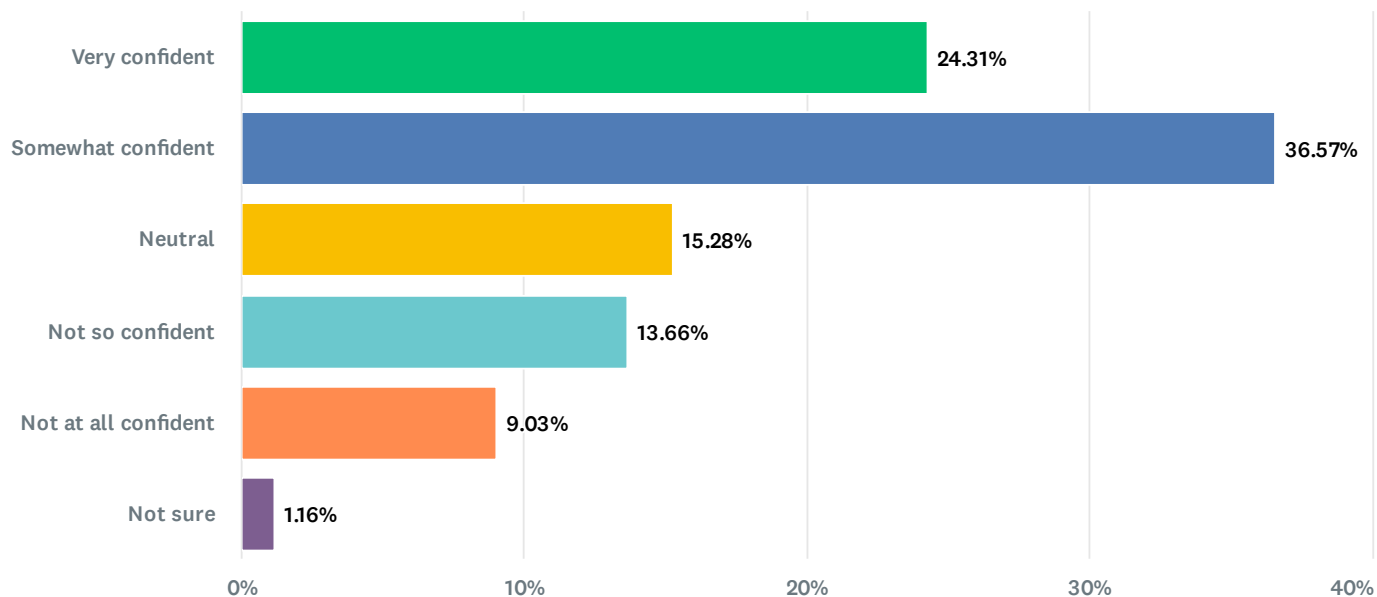
3256

Community Health & Wellness Action Plan Survey

	 1	 2	 3	 4	 5	 6	 7	 8	Total
Mental Health and Well-Being	3.93% 16	8.35% 34	18.18% 74	26.78% 109	24.08% 98	9.58% 39	7.62% 31	1.47% 6	407
Transportation and Access to Care	3.44% 14	7.62% 31	11.79% 48	18.92% 77	27.27% 111	11.79% 48	9.58% 39	9.58% 39	407
Healthy Resilient Communities	2.21% 9	2.46% 10	2.95% 12	9.34% 38	17.94% 73	37.35% 152	17.94% 73	9.83% 40	407
Equity, Inclusion and Culturally Safe Care	0.98% 4	1.23% 5	1.47% 6	2.21% 9	5.65% 23	16.22% 66	39.07% 159	33.17% 135	407
Community Voice, Accountability and Advocacy	3.69% 15	1.47% 6	2.21% 9	6.14% 25	8.35% 34	15.97% 65	20.39% 83	41.77% 170	407
									3256

Q13 432 responses

How confident are you that the Community Health & Wellness Action Plan will improve health and wellness in Port Colborne?



Answer Choices	Percentage	Responses
● Very confident	24.31%	105
● Somewhat confident	36.57%	158
● Neutral	15.28%	66
● Not so confident	13.66%	59
● Not at all confident	9.03%	39
● Not sure	1.16%	5
Total		432

Q14 Is there anything missing from the Action Plan that you would like to see included to better support health and wellness in Port Colborne?

Answered: 163 Skipped: 350

#	RESPONSES	DATE
1	Allied health professionals to include recreation therapists to support community wellness.	7/2/2026 11:59 PM
2	Yes. We need a 24/7 E.R. We need affordable housing, not \$1,900 for a 1 bedroom. Free transportation for seniors.	7/2/2026 3:25 PM
3	Access to after hours medical needs locally. Ambulance employees who can start IV's & provide meds. required to assist patients who need immediate assistance when ambulance called.	7/2/2026 3:15 PM
4	I think this action plan sounds great. It covers all the problems we face in Port. We only have urgent care and that is not fitting for the growing of people in Port. Change is vital.	7/2/2026 3:13 PM
5	Just - get it done!	7/2/2026 2:34 PM
6	People need to take responsibility for themselves. If someone is complaining about wait times in the emergency department and their only issue is a splinter then I propose that these people be euthanized. I apologize in advance for being so ignorant.....I meant to sayhumanely euthanized!	7/2/2026 11:16 AM
7	There has been a very good job done at presenting the issues and ensuring credible data is used, not just anecdotal . I find it more of a "boil the ocean" document and hence my reaction that it will be difficult to see any results overall. I would like to see some very specific goals, regardless of what the pillar is that is chosen as most important. For example, is it possible to embrace the creativity that was used in Colwood BC as a specific example of drawing primary caregivers to Port Colborne. Is there a creative transportation model that might be employed to ease some of the pressures that drive people to UC or the ER instead of the proper facility a little further away and then really focus on that? Ask a grade 12 class to come up with ideas as to how to solve some of these things to get out of the box thinking that escapes those in the current system because they know how many times they have heard "no." How much has AI been employed to determine strategies that might work better? That might handle the trade-off's such as , if we got more doctors here would it be useful without imaging facilities being close at hand unless the transportation model had improvements ..	6/30/2026 3:17 PM
8	I'd like a plan to bring walk in clinics to Port. I'd like a plan to show how transportation will be improved. I'd like to know if the city is advocating for improved paramedic services as this will be the first line of defence that residents will have while being transported to a hospital.	6/30/2026 11:28 AM
9	it is not obvious that the municipality, whose services are stretched to the limit already has the ability expand into an area beyond their remit, expertise and knowledge at the expense of taxpayers. A simple look at how messy and complicated HealthCare has become in Ontario would suggest our tiny municipality can affect most of these goals. Something like transportation (albeit a regional issue) and support for other community programs (mental health, un-housed etc.) is perhaps a better fit.	6/29/2026 12:47 PM
10	Addressing the unhoused population, as well as the increase in unstable individuals in the City.	6/26/2026 3:28 PM
11	It is the perfect plan. However how do you bring it back. It used to be that way some 40 years back. It seems our government is not able to adjust to new technology. It does go to fast and it is pushed on all of us. No matter how old we are. Give us back the old system. " What was not broken did not need fixing" they just took it away. Nothing in the plan calls for instructing and teaching the new ways.	6/26/2026 1:16 PM
12	Follow through with your plan	6/26/2026 12:51 PM
13	We need up to date facilities	6/25/2026 8:40 PM
14	This has been well thought out!	6/25/2026 4:20 PM

Community Health & Wellness Action Plan Survey

15	1. TRANSPORTATION MOBILITY BARRIERS Seniors face mobility challenges and may no longer drive, relying instead on public transit, senior center shuttles, or family members. Forcing them to travel to a distant hospital or alternative clinic creates an immediate physical barrier to care. During minor medical crises, extended travel times can cause a manageable condition to worsen rapidly. 2. OVERBURDENING OF LOCAL EMERGENCY ROOMS Without an urgent care clinic, seniors with non-life-threatening conditions - Such as minor fractures, deep cuts, urinary tract infections or severe flu symptoms - will be forced to visit the emergency department. This shifts low-acuity cases to emergency room that are already facing long wait times driving up healthcare costs for seniors and draining critical emergency resources for the entire city 3. DISRUPTION IN MANAGING CHRONIC CONDITIONS Many older adults rely on urgent care for sudden flare-ups of chronic illnesses like COPD, asthma, diabetes, or hypertension. When local access is removed seniors are more likely to delay seeking help for these flare-ups. This delay increases the likelihood of preventable hospitalizations, permanently damaging their long-term health and independence. 4. DELAYED DIAGNOSIS OF ACUTE INFECTIONS Seniors are highly susceptible to rapid complications from common infections like pneumonia or UTIs, which can rapidly trigger confusion, falls or sepsis if left untreated. Local urgent care centers provided rapid testing and immediate antibiotic prescriptions. Removing this neighborhood resource directly increases the risk of severe medical complications due to delayed treatment. 5. INCREASED ISOLATION AND PSYCHOLOGICAL STRAIN Physical health is deeply tied to mental well-being. Knowing that medical help is far away created chronic anxiety and fear among senior center members, diminishing their quality of life. This anxiety often extends to their adult children and caregivers, who must take more time off work to navigate longer transit routes for routine urgent medical needs. 6. STRAIN ON SENIOR CENTER RESOURCES The senior center itself will likely face operational strain. Staff and volunteers may have to spend more time coordinating long-distance medical transport, managing increased health anxieties among members or responding to more frequent on-site medical emergencies that could have been prevented with accessible local care.	6/25/2026 4:13 PM
16	Strong promotion for URGENT CARE 24/7!!! you barely mention it. It's not in the 8 items on your DRAFT ACTION PLAN card mailed to all homes. It's fairly obvious that UCC is a Done Deal Dead or this Plan would have given it PRIORITY	6/25/2026 3:38 PM
17	Improved quality of service from paramedics - i.e. ALL paramedics should be advanced care level. Advanced TRIAGE in afterhours services. Helping patients understand and get to the type of care they require after hours. AFTER HOURS MD, PA or NP available to see and treat patients on demand and if needed after triaging. MD, PA and NP accountability and responsibility to secure and complete a required number of shifts per week. Who will they be accountable to? Certainly not each other??	6/25/2026 1:08 PM
18	i think you covered it all, but what will get done remains to be seen	6/25/2026 8:17 AM
19	The PLAN looks well thought out. Thank you	6/24/2026 11:00 AM
20	more doctors needed and with advance knowledge for their patient	6/23/2026 11:03 AM
21	Commitment from provincial government and Niagara health	6/23/2026 10:59 AM
22	More doctors - hospitals to be open 24 hours a day! here in port colborne not in falls	6/23/2026 10:56 AM
23	Provide Doctors, NP with municipal provided offices	6/23/2026 10:50 AM
24	24/7 urgent care - emphasis on this need after hours clinics ours inadequate	6/23/2026 10:38 AM
25	Please cut the time waiting	6/23/2026 10:30 AM
26	Less time waiting	6/23/2026 10:28 AM
27	This plan seems viable but im interested in the "how" this will be done. as for financial accountability ...how can we first evaluate the current system to find waste, fraud, duplication. prevention is the best health and financial plan....how strong will part of the plan be?	6/23/2026 10:08 AM
28	Have 24/7 service at the emergency room at the Port Colborne hspt. When I had difficulty breathing my husband had to drive me to Welland then by ambulance to St Catherine's hspt. In hspt for 3 weeks with fluid on the heart and lungs.	6/22/2026 11:20 AM
29	No	6/20/2026 3:00 PM
30	It all sounds good i would be interested if it is feasible - do not close our hospital. use it for all your	6/19/2026 3:25 PM

Community Health & Wellness Action Plan Survey

plans, no need to build a new structure.

31	ITEM #12 - ACCESS TO AFTER HOURS CARE - SHOPULD HAVE BEEN ADDED AS AN OPTION NOTE: THE TERM "DRAFT" SHOPULD HAVE BEEN ADDED TO FRONT COVER OF THE ACTION PLAN GUIDE *DRAFT OR FIRST DRAFT	6/19/2026 2:56 PM
32	It is unacceptable with our aging and expanding population in Port Colborne that we do not have a 24/7 Emergency Care, Urgent Care nor Walk-in Clinic. Waiting lists for a GP, especially within Port Colborne, are obscenely long: when a new physician announces they are opening a practice, they simply absorb the outgoing Doctors' patient list and so are unable/unwilling to accept new patients. Similarly, the lack of specialist care, including screening procedures, means that preventative care, such as early detection and treatment, aren't accessible, leading to poorer outcomes.	6/19/2026 2:44 PM
33	It should have been made clear that there would be some sort of 24/7 care even if access to after hours care might be phone access, "draft" should have been indicating on the front of the actin plan so the community was aware that the action plan s a living document.	6/19/2026 1:51 PM
34	Is there hospice care for terminal illness? If not, we need to attract investment to build a facility for end of life care.	6/19/2026 1:46 PM
35	I am a senior. Transportation for medical procedures is difficult as you cant take a taxi home and I have no family. Having to get to Niagara Falls or Welland is a stressful worry.	6/19/2026 1:21 PM
36	UNSERSTANDING THAT THE BABY BOOMERS USE THE HEALTH & WELLNESS SERVICES. THIS WILL RERSOLVE ITSELF WIHT IN 10 NYEARS. IN THE MEANTIME, THE NEW HOSPITAL WILL PROVIDED ALL HE SERVICES WE NEED.	6/19/2026 10:45 AM
37	Keep the Port Colborne hospital	6/19/2026 10:40 AM
38	No.	6/19/2026 10:35 AM
39	The cost to the residents taxes are already high.	6/19/2026 10:24 AM
40	I know this is about health an wellness but how about the homeless, winters seem to become more server each year and cities only according to my thought and maybe I'm wrong only think about the homeless when the weather starts to change for the worse and they are left out in the cold again. Please change this.	6/19/2026 10:15 AM
41	More ways of getting information to the community at large	6/19/2026 10:00 AM
42	Better access to information on what supports are available in a general easy digestible pdf maybe organized by age or needs for all residence in area	6/18/2026 4:01 PM
43	Dementia care and Education	6/17/2026 8:04 PM
44	Yes i feel we need something such as a walk in clinic our hospital is closing in 2028. A plan need need to be in place	6/17/2026 4:01 PM
45	we need to keep our hospital in Port Colborne	6/17/2026 3:41 PM
46	Nic	6/17/2026 3:20 PM
47	When large events take place in city people from other cities need to be helped on occasion	6/17/2026 3:04 PM
48	Medical imaging in each city. MRI + CT scans	6/17/2026 2:44 PM
49	every community should keep their won hospital. no closers, each city need an emergency section	6/17/2026 2:39 PM
50	!get more doctors!	6/17/2026 2:35 PM
51	24/7 care access	6/17/2026 2:32 PM
52	All of this ignores the elephant in the room. Alot of people are afraid of dying on an ambulance ride to a hospital that is far away. There is no ready access to emergency services A ride to the Welland site already takes at least ten minutes which doesn't include medics making an assessment upon arrival of an emergency, and administering BLS, ALS or cardiac care, loading and the trip itself. Also, the DEI component is a waste of resources since it has been around long enough that if it hasn't made a positive impact by now it's never going to.	6/16/2026 8:02 PM
53	#13 confident only if these measures are adopted.	6/16/2026 12:50 PM

Community Health & Wellness Action Plan Survey

54	Perhaps a framework and details for implementation of the plan. I realize this can't be achieved until the plan is finalized but it will be important. Timing is crucial.....	6/16/2026 10:30 AM
55	Support a 24 Hour Emergency Department, expanding specialty care clinics/physicians within the Port Colborne Hospital site.	6/14/2026 1:34 PM
56	Exercise parks are a great way to give people access to free equipment. Proactive is key.	6/14/2026 11:17 AM
57	We must secure at the very least, a walk-in clinic before the hospital closes in 2028. Urgent care is ideal. I think that family doctors will be extinct in the near future.	6/14/2026 8:45 AM
58	No I don't have anything to add	6/12/2026 6:57 AM
59	IMMEDIATELY RESTORE PORT COLBORNE GENERAL HOSPITAL to full operating facility and bring back everything that goes with this hospital . Treat you for fractures xrays ultrasounds breast screening Program to perform minor surgery if necessary have 2 drs on per 24 hour shift and two triage nurses to cut down on wait times. In crease staff and psws where all means necessary.	6/11/2026 2:09 PM
60	Develop partnerships with organizations that offer exercise and social support for individuals and families living with chronic conditions. The Alzheimer's Society's Minds in Motion program is currently available in Port Colborne. Cardiac Rehab and COPD clinics are accessible in the Niagara Region. Similar programs may also exist for individuals living with Parkinson's disease, COPD, and other conditions. Our community would significantly benefit if these programs were accessible in Port Colborne, as those who need them most often face mobility and transportation challenges.	6/11/2026 10:15 AM
61	1. Use the VALE Centre to provide wellness programs and possibly social service access. (leave Bridges to provide primary health care access) 2. Investigate subsidizing transportation costs for long term care residents (\$800 for a return trip to a dentist or specialist!) 3. Consider subsidizing Y fees for low income residents to encourage participation in healthy lifestyle. Provide transportation to VALE centre. 3.	6/9/2026 11:22 AM
62	no i think this plan covers my concerns	6/9/2026 10:32 AM
63	These are all great ideas but they are not new. What we need are concrete ways to achieve some of them. There was a proposal to use the current hospital site as a team-based primary care centre with diagnostic capability. This would have achieved many of the action plan goals. The money spent on this 'Action Plan' should have been spent on actual action!	6/9/2026 8:57 AM
64	An honest explanation of the state of health care in port colborne with the facts to back it up. It's okay that we are losing services, if it's logical.	6/8/2026 5:05 PM
65	being a resident that has a doctor, having urgent/emergency care available 24/7 is what i feel our community requires	6/8/2026 3:45 PM
66	build our own port colborne medical facility	6/8/2026 2:58 PM
67	preventative strategies for disabled people. Many other marginalized groups are specifically named while intellectually, neurologically, and physically disabled are implied. When not clearly included in these documents these vulnerable groups become overlooked and excluded inclusion doesn't equal accessible. to offer "inclusive" care/services is no longer a sufficient standard of care or standard of success	6/8/2026 1:42 PM
68	Realistically we need a mayor that isn't arrogant and rude. The city can say they want to focus on all these things but until we have the right people behind this Action Plan, it's all just words.	6/7/2026 10:22 PM
69	Don't close port hospital urgent care Increase funding for homecare	6/7/2026 8:28 PM
70	Include the impact of proposed new subdivisions on population growth	6/7/2026 11:05 AM
71	Residents need to see diagrams or charts outlining what services we have, where located, who funds them, how to use them etc.	6/6/2026 2:45 PM
72	Yeah, you actually implementing the items listed in this survey because you have destroyed all that we have had. Access is to imaging, qualified health care providers, and GOOD health care in general. This survey is set up for us to agree with what it should look like, but this is NOT what you are doing!	6/6/2026 11:31 AM
73	Port colborne and other smaller cities need to let the provincial government know that the	6/5/2026 8:03 AM

Community Health & Wellness Action Plan Survey

niagara health system is a failure to the people of niagara. Too much bureaucracy and high paid people that dont understand what is needed in smaller aging communities. Sad state of affairs when the Port hospital was run with a profit before the niagara health took over

74	time line for implementations and priorities	6/4/2026 7:42 PM
75	It's NOT and Action Plan! It is a bit of fluff with no substance. An Action Plan has priority tasks / actions, due dates, and responsibilities. It would also have high probability successful actions that could be completed in the short term. The document has none of those things. I merely restates know facts and lays out some very high level goals.	6/4/2026 5:26 PM
76	Not that I can think of.	6/4/2026 12:00 PM
77	doesn't seem to be	6/4/2026 11:07 AM
78	no	6/3/2026 4:04 PM
79	I feel this should not even be an issue, our town is a gathering place for visitors. We need to be able to provide care for them or they will look elsewhere. Or town needs these interactions.	6/3/2026 3:28 PM
80	choose the most effective health care leases information offices required lease just comments not necessary part or action plan	6/3/2026 2:41 PM
81	wait times in emergency rooms disused waiting's in diagnostic too long! Need to address this crisis! need less new Canadians in our health care system using up our resources	6/3/2026 1:38 PM
82	Timelines to achieve each area of focus? Back up plan if goals cannot be reach?	6/3/2026 1:07 PM
83	We need gender affirming care and 2SLGBTQIA+ specific health care options!!	6/3/2026 12:51 PM
84	Free mental health support - personal therapy - group therapy in person	6/3/2026 12:48 PM
85	Free exercise program for Seniors, like Niagara's Healthy, Safe and Strong program. It was available last year, but not now. Why?	6/3/2026 12:25 PM
86	Incentives to attract more nurses, community personnel, health care people in home care drivers for doctor visits etc. more public awareness what is being done	6/3/2026 9:56 AM
87	Need more shelters or low income housing reinstate the city bus for easier travel.	6/3/2026 9:52 AM
88	more funding to provide middle class and single individuals with subsidized health care and resources	6/3/2026 9:47 AM
89	Decrease water bill	6/3/2026 5:52 AM
90	24/7 urgent care.	6/2/2026 7:48 PM
91	Support health/wellbeing education through webinars/library or community centre programs. Partner with senior centre, YMCA etc	6/2/2026 7:47 PM
92	I know it is near impossible to localise all specialists but it would help the inferm get special services	6/2/2026 7:07 PM
93	The wording of trying to explore pathways to 24-hour care is concerning. It reads as being less than a priority, which we know the residents of Port Colborne would disagree with. If concerns of over-crowded hospitals and overwhelmed medical staff are there, these decisions wouldn't look like this.	6/2/2026 1:09 PM
94	A wellness plan is a good thing if it is followed. Improving waiting times by simply having names on a screen so that people know when they will be attended to ,is a simple solution for emergency rooms.I waited 5 hours to be looked at,I went to the washroom and missed the call,forced to re-register. Poor impractical,flawed,system.please fix. The other community safety issue that plagues our roads on the East side are speeders. My neighbour on SilverBay was run over and died from a speeder. This problem can't and shouldn't be a police matter. The City needs speed bumps like St.Catharines and other cities have adopted to maintain street safety. Those lame things in the middle of the road and speed monitors that tell speeders how fast they are going simply do not work. This is a simple solution to this problem.	6/2/2026 12:46 PM
95	How about senior recreation for example roller skating rink... There is nothing in Port for seniors regarding recreation or physical exercise ... Not everyone can swim or golf.	6/2/2026 10:36 AM
96	Less time & money spent on talking about it and more time spent on starting it	6/2/2026 7:02 AM

Community Health & Wellness Action Plan Survey

97	I think everything in question 12 is very important. So numbering them is hard in order of what is most important.	6/1/2026 5:18 PM
98	Keep our Urgent Care open 24 hours a day	6/1/2026 2:23 PM
99	No comment	6/1/2026 2:20 PM
100	Put the money into what we have and build a future with that instead of wasting on surveys and paperwork	6/1/2026 2:01 PM
101	Doctors that will accept and help older members of the community	6/1/2026 1:47 PM
102	This action plan looks very comprehensive as is	6/1/2026 12:59 PM
103	I cannot think of another thing the action plan is super comprehensive wow!	6/1/2026 12:47 PM
104	more training for police on how to deal with mental health issues	6/1/2026 12:21 PM
105	Health care & wellness are directly impacted by money and lack there of. property taxes and water cost continue to escalate while income does not for surprise as a result escalating costs of water and property taxes continue to enable limited money, food, heat, education access suffer due to city	6/1/2026 10:07 AM
106	Groups that the action plan is collaborating with public private investments communication	6/1/2026 9:47 AM
107	Good luck	6/1/2026 9:26 AM
108	How can a replacement for our hospital come about in 2 years????	6/1/2026 9:18 AM
109	care for Dr home Care School Care for kids	6/1/2026 9:11 AM
110	Old People	6/1/2026 8:55 AM
111	We have a lot of aging senior's in our little town of Port Colborne. With that comes strokes & heart attacks, and other acute and chronic conditions which all can benefit proper care, close to home. Many are time sensitive, and could be life or death. Depending on the speed in which people get proper medical care.	6/1/2026 12:25 AM
112	People of port Colborne and surrounding areas are most concerned about the access to care and the long wait times needed to spend in a hospital. Many people with transportation issues wait until they are to sick to go anywhere because they don't have the funding to either get anywhere else by vehicle and end up being taken in an ambulance OR they can't afford to take the time off work.	5/31/2026 8:37 PM
113	Not sure where it fits in: 'provincial vs municipal'. Do we have a say, when provincial level chooses funding? We had a fully functioning hospital and want that for our growing population, including for access from nearby towns. Would love to save the building, but it may be too old. Would love to not have to go to privatized health care. Eg. Boggio seems to be profiting a lot in Niagara; let's focus on 'neutral ground health care'. If we sell off our health care; is it lost to our control? Would love for nurses to have a say and not be muzzled/threatened by current provincial rule.	5/31/2026 11:56 AM
114	WE need to reopen Port Colborne Hospital and Urgent care 24/7 include MRI and CT and perhaps extra U/S, X-ray, Biopsies, surgeries such as HIP, Knee, shoulder replacements, Primary care doctors in house that have full credentials to help with the above onsite limits going to another assessment place or doctor, continue Rehab at Port Colborne site. One stop medical place	5/31/2026 11:27 AM
115	No not really	5/30/2026 4:23 PM
116	No	5/30/2026 12:54 PM
117	Nope	5/30/2026 11:32 AM
118	Something that actually matters, instead of a bunch of actions that do nothing, and just make it seem like people are pretending to do something	5/29/2026 9:21 PM
119	The #1 priority must be to keep our Urgent Care open 24/7.	5/29/2026 4:10 PM
120	Give us our hospital back.	5/29/2026 3:55 PM

Community Health & Wellness Action Plan Survey

121	I would like to see more accountability for the NHS	5/29/2026 3:42 PM
122	This plan is missing specific commitments to the truth and reconciliation 94 calls to action. It is disingenuous to include land, acknowledgments, and reference indigenous challenges with healthcare without doing so. There was almost no reference to the health of the land and the waters which impact our health. There was no reference to cleaning up the land contaminated by Inco. There was only veiled reference the impact that income has on the social determinant of health and how a healthy community requires the city to work on guaranteed basic income	5/29/2026 3:23 PM
123	I commend the work done so far and the on going effort i know city council is doing its best but without the provincial support (mostly \$\$\$) of city council is limited. Hand to get upper levels of yours to help financially when we are MP & MPP and not in the government	5/29/2026 1:36 PM
124	No	5/29/2026 12:49 PM
125	all good	5/29/2026 12:24 PM
126	Making urgent care services a priority- keeping services public funded and accessible thru OHIP - addiction services and addressing unhoused to end homelessness in the city - food insecurity and assist food banks	5/29/2026 12:02 PM
127	We need doctors. I can't find a family physician for myself without traveling to another city.	5/29/2026 11:06 AM
128	Na	5/27/2026 1:33 PM
129	N/A	5/27/2026 9:19 AM
130	24/7 Urgent Care with lab, blood testing, X-ray is a bare minimum. It is necessary for those with no primary care, those who can't access it for two weeks, three weeks or longer and for those sick after hours and on weekends when primary care is not available.	5/26/2026 9:44 PM
131	Keep our hospital open 24 7 for all residents	5/24/2026 10:45 PM
132	Actual concrete plans and details with timelines and data to support the Action Plan. Making a nebulous Action Plan with fancy buzz words is easy; executing a plan with timelines and goals is where the challenge lies.	5/24/2026 6:36 PM
133	Yes. There is no help for those of us who cannot navigate online forms and access points. For example: I am able to use the internet and email at an intermediate level, and I have given up after multiple attempts to register with Connect My Health. I asked at the hospital if there was a paper form I could start with, and was given the same postcard that tells me how to register online, and nothing more. This is a huge gap in accessibility. There is no "help" centre like in other cities where you can go i.e. to the library, and someone helps you do these types of forms. And, if there is, I have not heard about it.	5/23/2026 1:17 PM
134	The people built this hospital and should stay a completely running and functional hospital. Need a ward for mentally unhealthy patients.	5/23/2026 7:16 AM
135	I strongly disagree with the city's proposed action plan for health and wellness care because it feels less like an investment in public healthcare and more like a gradual push toward privatized services and the piecemeal conversion of our hospital into something that no longer serves the real emergency needs of this community. The wording in both the PDF and the survey itself comes across as contradictory and leading, almost as if agreeing with parts of the proposal automatically supports decisions many residents are deeply concerned about. Port does not need reduced access to emergency care or limited operating hours while the population continues to grow through new condos and subdivisions. We need reliable, fully accessible 24-hour healthcare services. It is unacceptable that residents are still forced to wait for family or friends to drive them out of town for urgent treatment after injuries or medical emergencies because local care is unavailable or delayed. At the same time, the city continues investing in sports and recreational infrastructure without ensuring there is adequate emergency medical support for the people using those facilities. I also reject the narrative that there are simply "not enough doctors or nurses" when many healthcare workers continue to show dedication and professionalism despite an overwhelmed system. The imaging department in Port is one of the few services that consistently provides reassurance and genuine care. Staff members like Mike demonstrate the kind of honesty, professionalism, and compassion that residents actually trust. People remember healthcare workers who treat them like human beings rather than numbers in a system. Residents deserve transparency, dependable emergency care, and a healthcare plan that prioritizes the needs of the community over vague restructuring that risks weakening local hospital services. The city's current	5/22/2026 11:09 PM

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direction feels disconnected from the realities residents face every day, and that is why I cannot support this action plan in its current form.

136	Emergency department available 24/7 full service	5/21/2026 12:54 PM
137	Stop planning and start doing you basically have come up with a plan that reflects Dr Vandenberg's Plan that was presented to Council over a year. Now we just have more words and still no action. This is a waste of municipal resources.	5/20/2026 8:47 PM
138	Getting back an actual Emerg would be ideal or at least an urgent care that stays as a 24hr access!	5/20/2026 7:03 PM
139	We need our Emergency hospital back, not an urgent care. With the growth you are proposing in the area by having no hospital it is not only poor planning, but a danger to the health and well being of all community members. Your plan is trying to cover up the fact that you made decisions that directly impact your citizens, the hospital closing is one of them. Stop the conservative mandates and start standing up for the people of Port Colborne. Your wellness plan does not support citizens, it hinders them.	5/20/2026 5:44 PM
140	Yes we need to keep our urgent care open we've already closed the hospital and this is what we were left with I gave a child with asthma that could not make it all the way to Welland if I need also there's no shelters in Port Colborne or Welland making it so hard for homeless parents like myself that do not want to leave the city.	5/15/2026 11:38 AM
141	Nothing ever gets done to help any health issues planning always but no action	5/14/2026 11:10 AM
142	We need basic hospital services such as an emergency department and some inpatient beds. Diagnostic imaging such as CT and MRI services should be readily available.	5/12/2026 5:25 AM
143	Greater focus on Women's health issues, preventative screening, reproductive health and mental health	5/11/2026 11:01 AM
144	Maintain and keep a 24 hour Urgent Care Centre. Maintain and keep the Welland Hospital for the south Niagara Residents, residents of Fort Erie, Wainfleet, and Wellandport. Prioritize healthcare.	5/11/2026 8:26 AM
145	I look forward to actual planning of health care for the residents of Port Colborne including a physical space, what the amenities will be such as radiology, ultrasound, CT etc , and solid commitment of the city, region and province in providing or enhancing local health care initiatives financially.	5/11/2026 6:13 AM
146	Plan sounds good but have not heard of any action taking place to implement this.	5/10/2026 2:40 PM
147	No mention of keeping health care PUBLIC	5/10/2026 7:50 AM
148	Yes don't let the hospital in Port Colborne close	5/10/2026 7:46 AM
149	Adequate funding to make all this occur	5/10/2026 7:42 AM
150	No	5/10/2026 7:41 AM
151	Inform the residents of the actual costs of keeping a hospital open that provides poor services when there are 3 perfectly good alternatives in the Niagara Region.	5/10/2026 7:05 AM
152	Port Colborne is an aging community and needs to provide the proper health care in our own town.	5/8/2026 11:19 AM
153	If there was a way to reopen our Port Colborne General Hospital (which was funded and built BY the residents of this city) then it should be.. it took care of our residents.. and now that our city population is consistently growing, it SHOULD be operating again.. too many seniors are physically unable to travel out of town for health care.. and young families need in city care..	5/6/2026 3:56 PM
154	I think the plan hits on all the key points. I just hope that support for this plan is not interpreted as support for the City of Port Colborne making any financial contribution to NHS/the Province to assist in achieving the Action Plan. I do not support the City of Port Colborne using any levy dollars to purchase an existing or build a new building that will house a clinic for health practitioners. I also do not support any financial contribution to the Welland hospital or South Niagara hospital by the City of Port Colborne. These are provincial mandates and should be funded through provincial funding sources. This should not fall on the property tax payers of Port Colborne.	5/6/2026 11:19 AM

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155	There is absolutely no mention of our hospital, and how it might be used to benefit the residents of Port Colborne to local accessibility for certain diagnostic procedures. Let's face it, there is very limited access and restricted time frames for transportation to and from Port Colborne,	5/6/2026 9:12 AM
156	Primary care and after hours care access here are huge. Imaging and land facilities go hand in hand with those.	5/6/2026 9:12 AM
157	The action plan is great. I want to see the actionable items - the real, actual things that we're going to do to make the plan happen.	5/6/2026 8:21 AM
158	What's missing is how much more do I have to pay to put in place all of these ideas and suggestions you're bouncing around throughout your survey. You slipped "housing" in a question. We don't need anymore housing.	5/6/2026 7:49 AM
159	Continue to protest in light of what is taking place at the provincial level if we have any hope of accomplishing any of our health care goals	5/5/2026 7:52 PM
160	The city has been trying to recruit more primary care physicians for years. What can be done differently to attract and keep them here? What best practices of other cities can we emulate!	5/5/2026 4:51 PM
161	Update parks with more seating, shade, pickleball courts, etc.	5/5/2026 2:01 PM
162	Port Colborne has a stronger voice. The NHS bypasses my city only concentrating on the bigger cities.	5/5/2026 2:01 PM
163	Well, since you asked, I want to see 24-hour access to urgent care within the city of Port Colborne. Due to a vision impairment, I do not drive. My elderly parents live in the city; one of them can no longer drive (illness) and the other, the primary caregiver, will soon no longer be able to drive. Attending one appointment in another Niagara hospital can take upwards of 4 hours already - how much worse will it be when our population increases and therefore, the burden on the other regional hospitals? And if one has a heart attack or stroke - anyway, that's what I want. 24 hour urgent care in Port Colborne.	5/5/2026 1:51 PM

Q15 Do you have any additional comments or thoughts about healthcare or wellness in Port Colborne?

Answered: 193 Skipped: 320

#	RESPONSES	DATE
1	Community based, and accesible , programs in recreation can enhance mental health and create resilient communities.	7/2/2026 11:59 PM
2	More frequent updates on what the city is doing with regards to all of this issue. Perhaps a short blurb in our tax bills, the open house info postcards was a great idea as well, even thought some claim they didn't get a card. Keeping this issue top of mind is important for everyone.	7/2/2026 3:32 PM
3	Yes. Every town needs it's own hospital. Not just the 3 largest cities in Niagara. This should be a no brainer. However, the brains can't seem to understands this, because they have never went without.	7/2/2026 3:25 PM
4	Again your plan covers all the situations we need to change for an updated health care system.	7/2/2026 3:13 PM
5	Though I live in Fort Erie, this affects me as when services are closed in our town, we are expected to access service in Port Colborne.	7/2/2026 2:44 PM
6	There is no mention of where the funding for this project would come from. The community has been fighting for the urgent care to remain open, but this does not seem possible. If basic need cannot be met how then do you propose to generate the funds for this hub. This sounds like a great project but at this point it is a wish list.	7/2/2026 2:37 PM
7	Sooner rather than later	7/2/2026 2:34 PM
8	The need for doctors which has been the issue for decades	7/2/2026 2:31 PM
9	The survey is largely based on creating or perpetuating problems to self-serve the survey makers. One example, transportation. The survey asks if better transportation is needed. Instead, the survey should be asking if transportation is actually needed at all or could the issue be resolved with a phone call or virtual visit.	7/2/2026 11:16 AM
10	Re my comments, they in no way are meant to question the people who have worked on this; they care and it shows. , They would not have had the ability to do that credibly without the funding from the City who by doing so also says our representatives care.	6/30/2026 3:17 PM
11	Just hope people follow through & make it all happen.	6/29/2026 10:50 PM
12	While it is a noble goal and we can't sit idly by we need to recognize what we can impact and influence over what is a provincial mandate. rightly of wrongly the MOH seems to be headed down a path and spending PC tax payer funds outside the City's expertise is foolhardy when we have SO MANY needs that the City can influence and control.	6/29/2026 12:47 PM
13	My one concern in your questionnaire is I agree mental health services are needed, but having come from a City that was had lots of rehabilitation centres, either for drink, drug or prison releasees, it means that the community then becomes a hub of people who turn to drink, drugs and crime. They do not move on when their access to these services end, it just becomes a mini community of problems. Having these centres is important, but as we have already seen over the last 10 years, Port Colborne has attracted more and more unhoused population, drug addicts, and crime has increased significantly. This needs to also be considered and addressed when looking at this plan.	6/26/2026 3:28 PM
14	No just the above	6/26/2026 1:16 PM
15	Every person should be supported no matter their health problems, physical and mental health go hand in hand	6/26/2026 12:51 PM

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16	We DEMAND 24/7 care	6/26/2026 12:44 PM
17	Niagara Health Care does not meet our city's needs	6/25/2026 8:40 PM
18	not at this time.	6/25/2026 4:20 PM
19	The closing of the PCGH Urgent care facility has a deeply profound and immediate ripple effect on port Colborne/wainfleet community senior citizens and handicapped citizen bear the heaviest burden see above for additional concerns. I was very ill recently and could not drive... had to take a cab to urgent care. luckily it wasn't far frin ny home \$\$ wise a	6/25/2026 4:13 PM
20	Niagara Health should be like Niagara Peninsulas conservation authority. - Each of 12 municipalities appoints 1 Director who reports both ways + NH to City We have 20% more people then 18,00 before high hydro's rates drove heavy industry away. They are Seniors who sold high GTHA and bought low in port. Is our aging populations considered by NH & KPMG. Or do they see overall Ontario wide data! NH decisions are GTHA not rural South Niagara.	6/25/2026 3:38 PM
21	See number 14.	6/25/2026 1:08 PM
22	we are poor on healthcare, with the aging community, we desperately need our hospital .	6/25/2026 8:17 AM
23	Please keep your voices loud and heard. Sadly, the region doesn't seem to care about any of us south of highway 20. Do the people in charge see that the need is already out of control. Even when the Niagara Falls hospital opens, the waiting times will be just as long as they are in Welland. Our health care individuals need more support so they don't burn out, retire early or leave Niagara. Thank you for what you're doing.	6/24/2026 11:00 AM
24	Thank you for initiating this action plan + survey and helpful all areas will be addressed for a very good health and wellness program.	6/23/2026 4:24 PM
25	- I am very concerned about healthcare in port Colborne - when urgent care closes residents will b e forced to go to a already busy, understaffed Welland hospital ER - Distance to new Niagara falls hospital is too far to travel for serious life threatening illness/injuries. - Are there any solutions to all of these issues.	6/23/2026 3:59 PM
26	I have little confidence in all levels of government ability to support the wishes of their constituents it is evident that the "people" no longer have a voice.	6/23/2026 3:51 PM
27	This is a great plan on paper! I am more interested in how you plan to achieve these goals.	6/23/2026 11:05 AM
28	Port Colborne needs 24 hour accessibility	6/23/2026 11:03 AM
29	The money spent on this plan needs to be diverted to the actions prioritized, namely community care: more doctors, access to hospital in our community.	6/23/2026 10:52 AM
30	Keep the hospital building	6/23/2026 10:50 AM
31	putting a health care hub on the east side is going to put urgent care people on the west side at risk with bridges & the congestion caused when its shipping season	6/23/2026 10:38 AM
32	Needed major improvements instead of closing continually	6/23/2026 10:32 AM
33	so many seniors \$new people. We need Health care here!!!!	6/23/2026 10:30 AM
34	More seniors need more health care	6/23/2026 10:28 AM
35	Long wait in emergency room at Port Colborne hspt. when I had to go there for lancing of a large boil on my arm. Only had one doctor servicing the patients. I was there for 3 hours. The staff there is great, so was the male doctor the first time and the lady doctor on the second visit. When I needed an ultrasound, I truly like the people working there and how efficient they are. It is so much more quicker and not have to travel 25-35 minutes away from home. We have the faculty here in Port, so I use it, but it should be posted somewhere so more people know about their service.	6/22/2026 11:20 AM
36	No	6/20/2026 3:00 PM
37	at least keep our port Colborne hospital open	6/19/2026 3:56 PM
38	Many in the community do not understand the term "Action Plan" or how the action plan will continuously develop through public input, additional research and exploring opportunities for improvement, eventually evolving into a "Procedural Plan". Both definitions need to highlighted	6/19/2026 2:56 PM

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where they appear in the action plan. The cover page of the community health& wellness Action Plan should have included "FIRST DRAFT". Because the term "FIRST DRAFT" was not used, many are calling this a failure because clearly defined time lines for each of the "Action items" have NOT been established. Many in the community cannot get past the fact the Port Colborne site is closing along with the UCC and all associated services currently offered (X-ray, Ultra Sounds, Laboratory and Physio) there will no longer be available. The first action plan misses the mark on clearly defining how access to 24/7 after hour care will be made available to the community once the health hub is established.

39	Accessible mental health care, including addiction treatment services, are sadly lacking in the community as indicated by incidents ongoing of theft, trespassing and vagrancy.	6/19/2026 2:44 PM
40	I really wish we could archive the health hub through funding from the federal and provincial government without privatization. privatized Health care usually leads to higher health care costs and a two tiered system. that's for the rich and another for the poor. that's not what we should be advocating for.	6/19/2026 1:51 PM
41	Put aforementioned plan in place sooner, rather than later. All areas of focus are important! Thank you for this opportunity to voice community feedback.	6/19/2026 1:46 PM
42	It seems wrong that port - having worked hard to build a hospital with 2% of my dad's salary used to build a hospital - when seconds and minutes count - we are returning to how it was in the 1900's where you had to find a way out of port for hospital health. seems a huge step backward instead of improvement. we need urgent care in port!!!	6/19/2026 1:21 PM
43	I wonder if those running our public health care system would be glad to serve as a board of director member on a private corporate health care system. that could happen if our present system is destroyed, don't you think.	6/19/2026 11:45 AM
44	YOU'RE LOOKING AT RIGHT NOW AND NOT TOMORROWS. IM 67 AND KNOW THE CURRENT SERVICE SERVE ME AND MOST OF THE ABING FRIENDS I KNOW. STOP WHINING OR HAVING THE RICH NURSES US OUT FOR ALL THESE DREAMS BECAUSE WE MERE MORTGAGES DO NOT HAVE THE DOUGH	6/19/2026 10:45 AM
45	Need more education and awareness about preventative healthcare, especially for younger people. Transportation is huge.	6/19/2026 10:35 AM
46	It boils down to a place for him to happen in Port Colborne without the hospital. The cost to residents to stay at home is very expensive (how can you pay on pension)	6/19/2026 10:24 AM
47	I'd go for more walks if the sidewalks were even and not on a slant in pieces, especially since I use a walker.	6/19/2026 10:15 AM
48	We have lived here more than 20 years + have found that especially as we've become older the level of service has dropped noticeably. Especially with the lack of hospital services	6/19/2026 10:11 AM
49	Seems like a comprehensive plan!	6/19/2026 10:03 AM
50	Too many people will be unable to get to hospital, medical care to get help. Either because of location, lack of transportation, poor health to get resources that are not close. Causing them to not get medical treatment necessary for great health = worsening health. requiring more treatment for good health more cost to the health system or even death.	6/19/2026 10:00 AM
51	Service in Port Colborne is fast and thorough St.C. Hospital NF hospital too far for easy access	6/19/2026 9:41 AM
52	I don't have a car I walk	6/19/2026 9:39 AM
53	- teen hub - mental health groups - activities or path stones clinic in own - more access for child care within fitness areas for post partum moms looking for better health (baby aqua fit classes, yoga with baby or support groups for moms & fitness	6/18/2026 4:01 PM
54	- walk in clinic - doctors offices open later - nurse practitioners at drug stores	6/17/2026 4:01 PM
55	Should be in Port Colborne	6/17/2026 3:41 PM
56	Mental Health! Imaging! Keep Port Colborne urgent care OPEN!	6/17/2026 3:19 PM
57	It will be nice to see if anything actually improves! it would be a big difference to so many of our patients. it has been heartbreaking to see people you love + respect feel alone + without	6/17/2026 3:12 PM

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	aid.	
58	All cities can benefit when visiting Port Colborne	6/17/2026 3:04 PM
59	Not have to travel, return 100km to St. Catherine's for chemo & medical imagine & oncologist Doctor	6/17/2026 2:44 PM
60	Keep Port Colborne hospital + emergency care open	6/17/2026 2:39 PM
61	lots but cannot say	6/17/2026 2:35 PM
62	The community is growing and needs better access to health care LOCALLY	6/17/2026 2:32 PM
63	Thank you for creating the survey.	6/16/2026 12:50 PM
64	I think some of the programs and initiatives for primary care paramedics that do health and wellness checks with people in their homes are going to be very important and become more of a connection to take the place of primary care checks.	6/15/2026 8:20 AM
65	Get more doctors so we can have less wait times and be able to get into see them sooner	6/14/2026 9:19 PM
66	The questions in this survey are moot. Anyone living in Port Colborne would be silly to not rank the majority of these questions very high. ALL communities want access to the the services identified, so what is the purpose of this survey? It appears that a lot of money has gone into a project where the outcomes of it were very obvious.	6/14/2026 3:14 PM
67	No more "Meth" clinics please.	6/14/2026 1:34 PM
68	The plan all along has been to close the hospital. Something needs to be done. Large hospitals are far and the emergency wait times are so long. We need walkin clinics more readily available.	6/14/2026 10:40 AM
69	Good luck! With more residents coming into Port, this is a very important must for the community. Plus, we are a lakeside community with summer visitors. It is neglect and irresponsible to not have at the least, a walk-in clinic and must be presented effectively to local,regional,and provincial governments.	6/14/2026 8:45 AM
70	Who wouldn't strongly support all that is contained in this Plan? I'm glad that we have this plan. I hope it has some impact. I'm not completely sure what this survey accomplishes though	6/13/2026 5:54 PM
71	All is equal..we port colborne residents needs all medical service. I believe all is important in our town!!!!	6/12/2026 10:35 PM
72	residents need quick access to care, not have to wait a few weeweeks for the family doctors appointment. The labs and medical imaging need to stay in Port Colborne, as people need easy access to them Plus more community health centres; teams , like Bridges, need to be available	6/12/2026 4:25 PM
73	My Grandparents made a large contribution back in the 50's to our hospital and it would be a shame to see it closed. I do understand that it needs updating, but it would be well worth the money to keep it open or build another on its site. We have a lot of tourists in this city year round and with its growing population Port Colborne deserves respect. Let's pull out of the Niagara Region and do our own thing!	6/12/2026 6:57 AM
74	We should always have full access to our local hospital and it should have never been turned into urgent care center. This is a smack in the face to all who live here the young and old are most vulnerable. Shame on the government for doing what they want to do with it and NOT working it for the people . The people of this city are the ones who BUILT THIS HOSPITAL and the government just comes and takes it away.	6/11/2026 2:09 PM
75	While I appreciate the sentiment behind this work and care about healthcare and access to Port Colborne residents, I'm troubled that the City isn't more focused on pressing the province, who is responsible for our healthcare, to do their job. This is a provincial responsibility and it's frustrating that they're not being held accountable. I can't help but wonder if our mayor wasn't a conservative candidate in the last election or if we currently had a liberal provincial government if the City would be taking this same approach. I hope the City is leaning on Jill Croteau at the Region for family physician recruitment, because what we truly need are more family doctors.	6/10/2026 11:03 AM
76	transportation is a big barrier especially for rural parts of Port Colborne. Expanding public transportation access would be greatly appreciated, especially for those not on OW/ODSP who	6/9/2026 10:32 AM

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	need to access specialists.	
77	for question #12 they are all equally important depending on the situation you are in at the time	6/9/2026 10:27 AM
78	We need a walkin clinic in Port Colborne. Family doctors have been using the UCC as their after-hours support but funded by the NH. If there was a competing after hours walkin centre and no UCC here, family doctors would offer their own after hours in their clinics (otherwise they would be billed for Walkin Clinic use by their rostered patients. They do not getted billed if their rostered patients use the UCC because it is a hospital service.)	6/9/2026 8:57 AM
79	I see a lot of resources being spent on what's ultimately a provincial mandate/ responsibility. Making action plans to appease residents who don't understand why health care consolidation is required has limited value. Govern for the median resident instead of the loudest (who are often educated on the topic).	6/8/2026 5:05 PM
80	24/7 urgent care	6/8/2026 3:45 PM
81	need funding to put all of the plans into action so that we can benefit from excellent health care system. have had to make visits and continue to do so in Toronto (multiple hospitals) Hamilton (multiple sites) and st.catherines and Niagara falls	6/8/2026 3:08 PM
82	The complaints I get from my senior friends is that all of these great suggestions will take too long to address or change. That this along with other attempts to make change really doesn't do anything other than busy work that results in nothing. New hospitals are great but they don't address the needs od the Niagara Health System.	6/8/2026 12:11 PM
83	See above	6/7/2026 10:22 PM
84	Pay healthcare workers better wages amd improve their work life balance Build more seniors housing if by 2050 there will be a 102% increase in seniors	6/7/2026 8:28 PM
85	With proposed new development the need for acute care and after hours care closer than St Catharines or Niagara is bigger than ever. We need the Welland Hospital site at least...	6/7/2026 11:05 AM
86	Better promotion of doctors or clinics accepting new patients. Direct transit vehicles or busses to hospital or clinics especially out of town. Free parking lot at Pchs or fees that go directly to hospital.	6/6/2026 2:45 PM
87	People are dying in the hallways of our hospitals WAITING! This is a direct result of all that you have destroyed. Surveys do NOT help the sick and dying public when you do not listen to us and reinstate the full access to health care. Stop playing games with Canadians and start doing what is right.	6/6/2026 11:31 AM
88	get on with it	6/4/2026 7:42 PM
89	Information about current services and new services should be made available every place possible. So many services are available but are not brought to the attention of residents or are so difficult to access that one just gives up. Simplification is so important to the elderly, such as myself.	6/4/2026 12:00 PM
90	We need a 24 hour urgent care now!	6/4/2026 11:23 AM
91	all points seem covered	6/4/2026 11:07 AM
92	I moved to Port Colborne 7 years ago because of the small town atmosphere and the fact that there was a hospital close by. Now that we are getting older and a lot of our neighborhood is getting older , I feel that losing our hospital and urgent care is going to result in more fatalities.	6/4/2026 7:29 AM
93	no	6/3/2026 4:04 PM
94	Would very much like to be able to access information on the progress of these plans!	6/3/2026 3:28 PM
95	Thank you for the opportunity to build an accessible, health care plan for the future - this is a monumental task and highly unlikely yo obtain but 1) getting attention of the funders 2) proving where is a smarter less expensive way of doing business is a goal - and without prejudice divide try to address the most pertinent issue first (a result of the survey) keep the stake holders in the loop	6/3/2026 2:41 PM
96	so many homeless + drug users walking around the city, need to address this out more money for senior access to care rather than on drug dependent citizens! is methadone clinics working? Where are the STATS on that problem!	6/3/2026 1:38 PM

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97	Very needed but concerned with cost	6/3/2026 1:10 PM
98	There are other factors that i believe affect health & wellness in Port Colborne I.E. lack of good paying jobs, high taxes, legacy water infrastructure costs, lack of housing development compared to other communities. This prevents people from moving here thus working here etc.	6/3/2026 1:07 PM
99	Port Colborne is growing and requires future planning for local health care.	6/3/2026 12:51 PM
100	Good job!	6/3/2026 12:48 PM
101	To make sure that patients are not forgotten in St. Cath. when they are dropped off. Our friend Patrick Breen had to wait outside (in Feb.) but he was never picked up because the doctor was late. He walked to McDonald's but was refused to enter because he wouldn't buy food. He called us in PC, we picked him up and drove him to Fort Erie. A very sad experience for an 80-year old on dialysis...	6/3/2026 12:25 PM
102	i am grateful for all who take action to safe our hospital etc.	6/3/2026 9:56 AM
103	woman's clinic or pregnancy center	6/3/2026 9:47 AM
104	This is a very ambitious plan. I can only see things getting worse as the city keeps allowing more & more homes to be built here. That's why I put that I'm not too confident this plan will work. It's going to take a lot to get this plan actually working, & then considering all the extra population our health care system has to support... not confident at all. Would be great if it does.	6/2/2026 8:14 PM
105	The foci in this survey provide an ideal wish-list but for a city this size many goals are not going to be achievable in the near future. For example, improving transportation is a more likely improvement than attracting specialist and specialized imaging services to the city and can achieve the same objective. Also, if you research other communities you may find that creating health hubs opens the door to privatization of our health care system.	6/2/2026 7:47 PM
106	I hope that this is not just a smokescreen to cover up the sale of the existing Port Colborne Hospital, which will cost the taxpayers \$\$\$\$ to demolish the current building	6/2/2026 1:38 PM
107	Some updates or renovations to existing care giving building needed.	6/2/2026 12:46 PM
108	Best of luck regards to the issues...	6/2/2026 10:36 AM
109	Having a hospital and Doctors is urgently needed	6/2/2026 7:02 AM
110	I hope that any efforts will stay focused on secure healthcare.	6/1/2026 11:38 PM
111	Just hoping Port Colborne doesn't lose walk in clinics, doesn't lose imaging that is vital for the city, hope we can get back to 24 hour access to care. Port Colborne has a lot of seniors who don't have access to a car or who don't drive anymore. How are they suppose to get to another city for care. They could die before getting to the nearest hospital without transportation. You don't have to be a senior either needing emergency care.	6/1/2026 5:18 PM
112	Keep our Urgent Care open 24 hours a day	6/1/2026 2:23 PM
113	No comment	6/1/2026 2:20 PM
114	Follow through, not just talk for votes. We need better access to health care. Don't let us down, again.	6/1/2026 1:47 PM
115	I learned a lot today and am very glad that Port Colborne is taking a head in Health & wellness, i feel confident that Genevieve and her team understand our interest and she has my support	6/1/2026 1:18 PM
116	Keep strong keep at it!	6/1/2026 1:11 PM
117	These areas of focus are simply words. Unless meaningful concrete actions are put in place they are sadly meaningless.	6/1/2026 1:09 PM
118	Need More Nurse Practitioners Great actions plan Realistically when can this be implemented	6/1/2026 12:53 PM
119	The presentation at the probus meeting on may 27 - was very well done! it was super educational for me. I'm quite impressed with the quality of the work that has been done by my city on my behalf. Genevieve is obviously passionate about our health care dilemma here in Port Colborne. Its Contagious :)	6/1/2026 12:47 PM

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120	The CEO of Niagara Health obviously doesn't live in this area because she sees nothing wrong with shutting down Port and Fort Erie, and makes too much money, so she can just go anywhere and use her position to help herself and her family	6/1/2026 12:29 PM
121	I think in one way or another, these questions have already been brought forward.	6/1/2026 12:09 PM
122	I am pleased to see Port Colborne actively planning and advancing for Port Colborne residences	6/1/2026 10:07 AM
123	Communication with citizens when any goals or progress are met	6/1/2026 9:47 AM
124	Can a hub be built at the Vale center	6/1/2026 9:18 AM
125	Better	6/1/2026 8:55 AM
126	24 hour care in hospital.	6/1/2026 12:25 AM
127	Port Colborne has been the biggest contributor to keeping the hospital open for years so how does 2 super hospitals for all of Niagara region help when there is only 1 doctor on staff at night and sometimes 2 on during the day. If things don't change we will have more pandemics in the future due to lack of care and staff	5/31/2026 8:37 PM
128	KEPT PORT COLBORE HOSPITAL SERVICES OPEN	5/31/2026 12:34 PM
129	Thank you for not giving up on our hospital and urgent care, when it's obvious we need access to service. Keep health care within reach; connect and simplify. It's ludicrous to grow South Niagara but make us find a way to the Falls for help. Your plan is a surprise: you mean we might be able to get help at home, without major gaps? That would be amazing.	5/31/2026 11:56 AM
130	Vision, hearing, heart for emergencies and doctors onsite.	5/31/2026 11:27 AM
131	Keep our hospital open. This should be our focal point of health - our families paid for it to be used by generations. Make necessary upgrades to the building so we can continue to access xrays, ultra sounds and urgent care. The location on the lake is the perfect setting to showcase our community health facility. We should be proud of it. Our residents deserve to be taken care of in our own community in the hospital/building that we paid for. Continually having to drive to OTHER hospitals is unacceptable. A 15 minute appointment turns into hours - traffic, finding someone to drive and losing hours at work. It seems nobody cares and nobody is listening in the provincial government to our very valid concerns.	5/30/2026 5:05 PM
132	Yes we need a hospital atleast to share with Fort Erie	5/30/2026 4:23 PM
133	None	5/30/2026 12:54 PM
134	Nope	5/30/2026 11:32 AM
135	This initiative if successful would be great for Port Colborne. We need sustainable advocacy in order to bring reliable, timely health care to this southern tier of Niagara, in addition to ongoing government support. I commend the City of Port Colborne and the committees that have worked tirelessly on our behalf to bring these priorities into focus.	5/30/2026 9:32 AM
136	What a waste of tax dollars. Do something that actually accomplishes something.	5/29/2026 9:21 PM
137	Do not believe city is committed, There are numerous references to the fact they have no responsibility to health care and outline other gov responsibilities, They are representatives of the citizens and need to be loud and vocal, they need to be leaders and not politicians	5/29/2026 8:51 PM
138	If our Urgent Care is not kept open on a 24/7 basis, then PC should withhold all municipal funding for the new Niagara "South" Hospital.	5/29/2026 4:10 PM
139	We need a hospital.	5/29/2026 3:55 PM
140	Why is NHS so St. Catherine's eccentric	5/29/2026 3:42 PM
141	Accountability and transparency, our Paramount if anybody's going to take this seriously. We have given our opinion on many things, and they have not been respected. Even the structure of this survey based on the report indicates that decisions have already been made	5/29/2026 3:23 PM
142	May a suggests we buy the hospital for the \$2.00 From The NHS and then the city can provided a facility to help primary care and promote same at attached the needed medical personnel	5/29/2026 1:36 PM

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143	I am concerned about physician involvement in any effort to improve either access to a physician's or availability to after hours access. I sense reluctance of MD's to try to make out situation better. What on where in oversight of this plan	5/29/2026 1:17 PM
144	No	5/29/2026 12:49 PM
145	I really like the plan. It addresses the issues in ways that make sense. I am excited for the future here	5/29/2026 12:35 PM
146	Lets just get better period	5/29/2026 12:24 PM
147	My thanks for your work and opportunity to comment	5/29/2026 12:02 PM
148	It should be acknowledged that our population is growing, as well as an aging group We deserve accessible Health care just like the residents of St Catherines and Niagara Falls Many seniors are discussing having to move out of Port due to the lack of 24 hour healthcare	5/27/2026 7:03 PM
149	Na	5/27/2026 1:33 PM
150	N/A	5/27/2026 9:19 AM
151	Unlike Fort Erie It took the Port Colborne Healthcare Coalition to pressure the city to get city council to move on this. Shame, shame!	5/26/2026 9:44 PM
152	Say NO to privatization or 2 tier Healthcare!	5/24/2026 10:45 PM
153	Provide us with actual details, not just buzz words and blue sky planning.	5/24/2026 6:36 PM
154	Our ability to access Health Care in Port is terrible. As a senior I had horrific experiences attempting to access health care during a prolonged illness. To add insult to injury the independent services which I needed to access outside the Welland Hospital after my emergency visit were terrible. They did not have the appropriate medications for my injections so I was told to look around the regions at other pharmacies to see if "I" could find the medication! It was totally ridiculous....The agency said there was a shortage of that medication available so that is why they could not provide it. I was then given an injection of the medication without the freezing and it burned through out my body. I passed out from the pain. My husband called the hospital and they gave him the agencies number pharmacy number to call that was suppose to supply the meds and they said the medication was unavailable yet the following day I was able to find it available in a pharmacy in Niagara Falls - which turned into another horror show trying to get the medication as the agency pharmacy were reluctant to work with the Niagara Falls pharmacy - ugh.	5/6/2026 11:27 AM
155	There can't be enough emphasis on the importance of local access to treatments. I drive locally, but will not use the 406 to get to St. Catharines. I have told my family that should I develop a health issue, i.e. cancer, or heart issues, that would require me to get to a larger centre, I am not going. I would consider it more stress than I am putting myself and my family through. Should my husband be critically ill and moved to a larger entre for treatment, he will have no family support. We have no family in the Niagara Region, and I would not be able to be there to support and care for him; a sad statement after almost 60 years together. This is my considered point of view.	5/23/2026 1:17 PM
156	I can't believe it went from a functional hospital to what it is now. Very sad.	5/23/2026 7:16 AM
157	I strongly disagree with the city's proposed action plan for health and wellness care because it feels less like an investment in public healthcare and more like a gradual push toward privatized services and the piecemeal conversion of our hospital into something that no longer serves the real emergency needs of this community. The wording in both the PDF and the survey itself comes across as contradictory and leading, almost as if agreeing with parts of the proposal automatically supports decisions many residents are deeply concerned about. Port does not need reduced access to emergency care or limited operating hours while the population continues to grow through new condos and subdivisions. We need reliable, fully accessible 24-hour healthcare services. It is unacceptable that residents are still forced to wait for family or friends to drive them out of town for urgent treatment after injuries or medical emergencies because local care is unavailable or delayed. At the same time, the city continues investing in sports and recreational infrastructure without ensuring there is adequate emergency medical support for the people using those facilities. I also reject the narrative that there are simply "not enough doctors or nurses" when many healthcare workers continue to show dedication and professionalism despite an overwhelmed system. The imaging department in Port is one of the few services that consistently provides reassurance and	5/22/2026 11:09 PM

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genuine care. Staff members like Mike demonstrate the kind of honesty, professionalism, and compassion that residents actually trust. People remember healthcare workers who treat them like human beings rather than numbers in a system. Residents deserve transparency, dependable emergency care, and a healthcare plan that prioritizes the needs of the community over vague restructuring that risks weakening local hospital services. The city's current direction feels disconnected from the realities residents face every day, and that is why I cannot support this action plan in its current form.

158	Go back to the old days. When it was a great functional hospital	5/20/2026 9:44 PM
159	Instead of coming up with a plan full of words why don't you listen to the doctors you paid to come here and work with NHS. Port Colborne council or the staff are not equipped to deal with this. City of Port Colborne needs to go on a diet, stop wasting our hard earned money and focus on things you have control over.	5/20/2026 8:47 PM
160	It all sounds great if this is what actually happens. Not so confident it will and how long will it take if it does?	5/20/2026 7:03 PM
161	We need more than a 10-8 urgent care that can't be manned many days of the yr	5/20/2026 7:00 PM
162	Maybe get our taxes and water bills down lower by fixing the infrastructure rather than wasting it on vanity projects for Canal Days. Heads up, your citizens HATE that weekend!!!	5/20/2026 5:44 PM
163	What we have is great, maybe a new facility but don't take away the care we have	5/19/2026 9:29 AM
164	The most important thing is 24 hour care 7 days a week.	5/18/2026 3:31 PM
165	We need the urgent care to stay it saves lives	5/15/2026 11:38 AM
166	Doesn't matter what we would like to have in port Colborne it will not happen	5/14/2026 11:10 AM
167	People in Port Colborne should not always be expected to travel to Niagara Falls and St. Catharines for basic health care needs.	5/12/2026 5:25 AM
168	The citizens of Port Colborne are losing health care while still paying taxes for the service. We have lost Doctors, Nurses, and our hospitals. The Niagara Health system is paying too high of salaries for the people managing the system and not putting the money into providing better services. Why are the office managers making such large salaries when the system is in such terrible shape.	5/11/2026 8:26 AM
169	We need provincial input through physical presence and financial allocations.	5/11/2026 6:13 AM
170	So far have not seen any action taken for the huge amount of people without Doctors.	5/10/2026 2:40 PM
171	we don't need a hospital, we need a urgent care office staffed by doctors or NP's we need to educate the public on when to go to urgent care or emergency department	5/10/2026 8:15 AM
172	yes no one cares about the people its all about money and decisions that are made are from people outside the city .Just like always it all looks good on paper	5/10/2026 7:46 AM
173	No	5/10/2026 7:41 AM
174	How is this to be funded? We already pay for services through our taxes so I do not support any large for-profit companies that will bill OHIP to pay dividends to wealthy investors who have no idea where Port Colborne is. That's the most important!	5/10/2026 7:27 AM
175	Use a better survey method. You can fill out this survey many times going incognito on your browser. Results are invalid at best.	5/10/2026 7:08 AM
176	Ask Bill Steele what his wife thinks, She is an actual Health Care professional.	5/10/2026 7:05 AM
177	This survey can only be answered by agreeing to all the questions posed. I don't find it helpful. Less talk more action. I have little confidence that anything will change.	5/10/2026 7:02 AM
178	These plans are all well and done however, you need to get the actual people planning these proposals to truly care about the community and the city's future and not trying to line their pockets. We need people who are passionate, caring and live in this community.	5/9/2026 8:30 AM
179	we need more healthcare providers for the residents	5/8/2026 11:19 AM
180	nope.. just want my hospital back	5/6/2026 3:56 PM

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181	I do not support the City of Port Colborne using any levy dollars to purchase an existing or build a new building that will house a clinic for health practitioners. I also do not support any financial contribution to the Welland hospital or South Niagara hospital by the City of Port Colborne. These are provincial mandates and should be funded through provincial funding sources. This should not fall on the property tax payers of Port Colborne. I am very supportive of the advocacy by the Port Colborne Health Coalition and city, as well as most Action Plan components.	5/6/2026 11:19 AM
182	Please plan for the future residents of Port Colborne. We are a very attractive area for great life style balance.	5/6/2026 10:07 AM
183	Our city should be ashamed that we are in this position	5/6/2026 9:41 AM
184	Port Colborne has been faced with a shortage of primary care providers for many years now. We no longer have a hospital, or emergency department, and very limited hours of urgent care, and yet the city is still pushing for more expansion of housing, whether or not it's affordable. You can't keep bringing people into the city when there are so many services lacking and putting more strain on the ones that are struggling now.	5/6/2026 9:12 AM
185	With an aging community, all age levels should be considered when it comes to ease of service. Wait times at labs and for imaging need to be reduced. Parking and drop off spots also need to be considered.	5/6/2026 9:12 AM
186	I know that Port Colborne is just like every other town in Ontario and our region is not unique: not enough nurses, doctors, and resources to run things (like Urgent Care) 24/7, the Emerg sites are always so busy, and there's a crazy wait for long-term care. The things I want are the things we all want - access to care and shorter wait times. The action plan is great, but without fixing the bigger stuff, I'm not confident about it's success.	5/6/2026 8:21 AM
187	Engage the province to engage with US directly. Not sure what you can do as the middle man. You keep saying you will support and listen. That's not much help. Survey after survey is wasting our money. You know what we all want!!	5/6/2026 7:49 AM
188	24/7 care of some sort is very very important to my family and I especially with young children. Having access to care when my children get sick or hurt themselves without having to drive out of town is really important. We are lucky to have an in town family doctor but wait times to see them can be unpredictable and anywhere from a week to 3 week wait to see the doctor. That doesn't work well during urgent situations	5/5/2026 8:00 PM
189	I believe all those involved have the best of intentions and are working very hard to implement these plans I am uncertain about the outcome moving forward with our present provincial government and their priorities. If their focus does not change in many aspects we will have a really tough road ahead. However we can not stop setting our priorities and focusing on the future for our people	5/5/2026 7:52 PM
190	We need to ensure that additional health services are imbedded in plans for development in Port Colborne. New housing developments bring more people, so the need to integrate planning for healthcare into growth and development is highly important so we don't take two steps forward and one step back	5/5/2026 6:57 PM
191	Port Colborne urgent care must remain open with longer hours of operation! Otherwise, we have no lab, xray or ultrasound. That is basic and extremely limited diagnostics at best! But at least it is something!	5/5/2026 4:51 PM
192	I will say it again because it is critical. I want to see 24-hour access to urgent care within the city of Port Colborne. Due to a vision impairment, I do not drive. My elderly parents live in the city; one of them can no longer drive (illness) and the other, the primary caregiver, will soon no longer be able to drive. Attending one appointment in another Nlagara hospital can take upwards of 4 hours already - how much worse will it be when our population increases and therefore, the burden on the other regional hospitals? And if one has a heart attack or stroke - anyway, that's what I want. 24 hour urgent care in Port Colborne.	5/5/2026 1:51 PM
193	Excellent report. Don't delay, the community needs to feel progress. Hopefully my grandkids will help the rather stagnant population grow!!	5/5/2026 1:03 PM